

RABBITTRANSIT ADVISORY COMMITTEE

Meeting Minutes

Wednesday, July 15, 2026

MEETING CANCELED

June 2026 performance metrics distributed via e-mail prior to this meeting.

Fixed route ridership Capitol Region:

- 95,687 total. 2,234 more riders than in 6/2025.

§ 51% on time, 24.5% late, 24.3% early.

Fixed route ridership York/Adams:

- 103,629 total. 5,722 more riders than in 6/2025.

§ 76.60% on time, 8% late, 15% early.

SRTA Paratransit ridership: 61,257 total trips booked amongst all the counties serviced

No shows 3,776 total = 57,481 trips completed.

§ 82.5% on time, 17.5% late.

SRTA Call Center: 39,914 total calls 8,303 Dropped. 79.2% answer rate.

Capital Region complaints: 94 total, 17 were MATP.

- driver issue, accounting issue, late trip

SRTA complaints minus Capital Region: 219

- late trip, driver issue, accounting issue

Next meeting is Wednesday, August 19, 2026 @ 10:30 on Microsoft Teams.

[Join the meeting now](#)

Upcoming SRTA PWD Advisory Committee meetings:

August 19, 2026

September 16, 2026

October 21, 2026

Past minutes are posted on the advisory web page:

<https://www.rabbittransit.org/accessibility/rabbittransit-advisory-committee/>

Meeting Adjourn