

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes

Wednesday, March 18, 2026

Attendance

Roger Jones
Mark Edwards
Carolyn O'Brien
Londa Peterson
Verna P. Shaw

Jaritza Nguyen
Steve Herman
Jeff Iseman
Sufyan Baig
Sherry Welsh

Katerina Eller
Robert Garret
George Gilmer
Joan Myers-Goodman
Lou Diehl

Important Dates / Deadlines

- Le Moyne Transfer Center feedback closes: March 20, 2026
- Home Care Advocacy Day: March 24, 2026
- Disability Pride Event: April 24, 2026

PA Transportation Alliance & Updates - Jeff Iseman

FROM CHAT:

Thrive CIL - Disability Pride Event on Friday 4/24 from 11AM-3PM - contact either Thrive CIL or Disability Pride PA for further details [Harrisburg — Disability Pride](#)

Governor Shapiro' state budget for FY26-27 which came out 2/3. [Commonwealth Budget | Office of the Budget | Commonwealth of Pennsylvania](#)

Federal Homeland Security and TSA issues [security lines grow during DHS shutdown](#)

Philadelphia Airport check points closed for folks that have to travel through there or flying in or out [Philly airport closes more security checkpoints over TSA staffing issues](#)

PA Homecare Association Hill Day in Harrisburg Tuesday March 24 (7am-2pm)-register here [PHA](#)

Transit for All PA will be having an advocacy day in Harrisburg- June. Sign up for details: <https://www.transitforallpa.org>

HATS has also finished up their feedback for 5310 transportation program- their public comment period had gotten extended to 3/7. There is an upcoming meeting on that for next week 3/25. Contact Karen Dixon (kdixon@tcrpc-pa.org) from HATS with any questions: [Tri-County Regional Planning Commission, Harrisburg, PA](#)

Also forgot that special election was held yesterday in part of Cumberland and Adams County to replace former state rep. Toren Ecker who is an Adams County Judge since January. Morgan Wallen-she will be his replacement (former office manager): [HD-193: Wallen Defeats Crawley To Fill Remainder of Ecker's Term](#)

Election of Committee Officers - Roger Jones

Roger Jones, chair

Londa Peterson, vice chair

Carolyn O'Brien will continue to perform all secretary duties except for the transcribing of meeting minutes.

Other Business:

[Know Before You Go - rabbittransit](#)

February 2025 performance metrics distributed via e-mail prior to this meeting.

February 2026 performance metrics

Fixed route ridership Capitol Region:

- 88,128 total. 1,384 less riders than in 2/2025.
- § 51% on time, 24% late, 25% early.

Fixed route ridership York/Adams:

- 94,071 total. 1,132 less riders than in 2/2025.
- § 76% on time, 9% late, 15% early.

SRTA Paratransit ridership: 55,465 total trips booked amongst all the counties serviced by SRTA. 533 more than in 2/2025.

No shows. 3,632 total = 51,833 trips completed.

- § 86% on time, 14% late.

SRTA Call Center: 28,460 total calls. 3,317 dropped. 92% answer rate.

Capital Region complaints: 109 total, 25 were MATP.

- Driver issue, late trip, accounting issue
- SRTA complaints minus Capital Region: 141
- Driver issue, accounting issue, accommodation.

Next meeting is Wednesday, April 15, 2026 @ 10:30 on Microsoft Teams.

[Join the meeting now](#)

Upcoming SRTA PWD Advisory Committee meetings:

April 15, 2026

June 17, 2026

May 20, 2026

July 15, 2026

Past minutes are posted on the advisory web page:

<https://www.rabbittransit.org/accessibility/rabbittransit-advisory-committee/>

Meeting Adjourn