

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes

Wednesday, January 21, 2026

Attendance

Roger Jones	Josh Wilson	Hillary Griffie
Mark Edwards	Jaritza Nguyen	Bob Garrett
Carolyn O'Brien	Steve Herman	Preston Gaylor
Londa Peterson	Jeff Iseman	Karen Dixon
Liz Pabon	Sufyan Baig	Rebecca Wenschhof
Vernae P. Shaw	Sherry Welsh	Katerina Eller

Opening statements - Roger Jones

Special Attendees:

Katarina Eller
Orientation & Mobility Specialist, VisionCorps, serving Lancaster, York, Adams, Lebanon and Chester counties.

Karen M. Dixon
Transportation & Community Planner, Tri-County Regional Planning Commission

Rebecca Wenschhof
Transportation & Community Planner, Tri-County Regional Planning Commission

Regional Human Services Transportation plan. PowerPoint presentation. Focuses on the needs for the elderly and disabled regarding public transportation. In order to receive funding, the plan must be updated. Feedback and comments on improvements. Perry, Cumberland, and Dauphin counties. Flyer with QR code in the chat. Please share. Survey is scheduled to end on February 28, 2026 but might be extended.

Karen M. Dixon, KDixon@tcrpc-pa.org

Rebecca Wenschhof, rwenschhof@tcrpc-pa.org

Expanding our Committee & changing our name - Roger Jones reminded the committee that we are an advisory committee and that "Advisory" should be retained in the new name. SRTA should remain. PWD should be changed to something that will confirm this committee's commitment to the concerns of all Riders.

Name change will continue to be worked off-line.

Statewide Independent Living Council - Jeff Iseman

Current federal budget expires Friday, January 30, 2026.

Governor's budget comes out Tuesday, February 3, 2026.

Budget hearings February 23, thru March 12, 2026.

OVR has an extensive waiting list.

PASILC quarterly board meeting Via zoom, Thursday February 12, 2026.

SRTA Business & Transportation Updates – Sherry Welsh

On December 15, 2025, Governor Shapiro officially signed off on the land transfer, clearing the way for rabbittransit's Capital Region Facility. Expected completion 2029.

Grant received through the United Way for van pool program, Rabbit Works.

Rabbittransit Gettysburg winter/ spring schedule Began in early December 2025, running through May 2026.

Encourage people to sign up for rider alerts during this time of unpredictable weather.

December 2025 performance metrics distributed via e-mail prior to this meeting.

December 2025 performance metrics

Fixed route ridership Capitol Region:

- 89,558 total. 1,364 less riders than in 12/2024.
§ 50% on time, 24% late, 26% early.

Fixed route ridership York/Adams:

- 103,837 total. 1,109 less riders than in 12/2024.
§ 75% on time, 10% late, 15% early.

SRTA Paratransit ridership: 55,582 total trips booked amongst all the counties serviced by SRTA. 1,948 less than in 12/2024.

No shows. 4,126 total = 51,756 trips completed.

§ 84.6% on time, 15.4% late.

SRTA Call Center: 28,201 total calls. 3,904 dropped. 86.2% answer rate.

Capital Region complaints: 96 total, 30 were MATP.

- Driver issue, late trip, no show

SRTA complaints minus Capital Region: 202

- Late trip, driver issue, accounting issue.

SRTA administrative positions needed:

1 total

Latest number of drivers needed for SRTA buses:

Adams

3 F T Fixed Route

3 P T Fixed Route

3 F T Paratransit

Columbia:

1 F T Paratransit

Cumberland

2 F T Paratransit

3 P T Paratransit

1 Paratransit Casual

Franklin:

4 P T Paratransit

Montour:

1 P T Paratransit

Northumberland:

1 F T Paratransit

1 P T Paratransit

Perry

1 PT Paratransit

Union/Snyder:

1 F T Paratransit

York:

5 Paratransit

1 Class C Mechanic

1 Porter/Apprentice

Dauphin:

1 P T Fixed Route

2 F T Paratransit

2 P T Paratransit

1 Mechanic 1st Class

1 Mechanic 2nd Class

Next meeting is Wednesday, February 18, 2026 @ 10:30 on Microsoft Teams.

[Join the meeting now](#)

Upcoming SRTA PWD Advisory Committee meetings:

February 18, 2026

April 15, 2026

June 17, 2026

March 18, 2026

May 20, 2026

July 15, 2026

Past minutes are posted on the advisory web page:

<https://www.rabbittransit.org/accessibility/srta-pwdac/>

Meeting Adjourn