

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes

Wednesday, November 19, 2025

Attendance

Roger Jones	Josh Wilson	Preston Gaylor
Mark Edwards	Steve Herman	Joan Myers-Goodman
Carolyn O'Brien	Jeff Iseman	Bob Garrett
Mike Begler	Sufyan Baig	
Vernae P. Shaw	Sherry Welsh	

Opening statements - Roger Jones

December 2025 will be the last meeting that Carolyn O'Brien transcribes the advisory committee minutes. This is due to the progression of her disability. She will perform her other secretarial duties for now, but her secretarial position will be open at the elections in March 2026.

Statewide Independent Living Council - Jeff Iseman

- State Budget was approved Wednesday, Nov 12, 2025.
- Tuesday, December 16, 2025, 1:30 PM is the next Transportation Alliance meeting.
- [House Appropriations](#) PA House D Appropriations Summary 11/12/25
- [Track - 2025-26 - 1A of 2025.xlsx](#) PA House D Appropriations Chart by line items, including PA DCED and PA DHS housing programs 11/12/25
Under DCED, the Whole Home Repairs which was funded in 2023-24 state budget didn't get included again for the second consecutive year.
- There was also 11M reduction (over 24% decrease) to Keystone Communities line item, which Inglis uses to provide [home modifications](#) primarily to those not in Medicaid Waivers which have this as a covered benefit. That program covers several Central PA Counties.
- Continuing resolution to the federal budget through January 30, 2026.
- Federal Budget Updates: NPR [What you need to know now that the government shutdown has ended : NPR](#)
- FAA to end mandated cuts for air travel (US Domestic Flights) [FAA to end mandated cuts in domestic US flights | Reuters](#)

SRTA Business & Transportation Updates – Sherry Welsh

- Stop Hopper has a new app. For continued service, download the new app by November 14, 2025. Look for the new app in the Play or App Store.
- PA Public Transportation Associ. will be working with Hayman Studios in York to create an emotional video on why shared ride is important. York area riders wanted. The goal is to convince legislatures to keep the shared ride program operational and affordable.

- Fare increase, along with the fare collection system, delayed until March 2026 and they will go live together.

Thrive Center for Independent Living - Josh Wilson

- Friendsgiving, Friday, November 21, 2025, 12:00 PM to 3:00 PM. Thrive CIL, 2601 Herr St. Harrisburg. Everyone's welcome.
- Thrive Center for independent living fundraising gala. Monday, December 29, 2025, 5:00 to 10:00 PM, Susquehanna Art Museum, 1401 N 3rd Street Harrisburg. Tickets are on sale until 12/15/2025. Consumers \$50 per ticket, General \$80 per ticket, Sponsors, such as organizations, \$200 per ticket. 100% of the proceeds go to Thrive CIL. Register or donate @ <https://www.zeffy.com/en-US/ticketing/thrive-cil-36th-anniversary-gala>

Other Business:

- Carolyn O'Brien suggested changing the name of this committee to something more inclusive so that more consumers might attend
- Donate to Rabbit cares - On the rabbit transit home page, click on rabbit cares on the right-hand side of the screen. Scroll down to give the gift of mobility and click on learn more. Scroll down to veteran's transportation fund, provide a ride, grocery cart program, or overall impact fund.
- Roger Jones shared a story about a Paratransit rider who had an excessive number of grocery bags. Roger suggested equipping paratransit buses with folding utility bins to aid the drivers that are expected to load and unload a large number of grocery bags.
- At what age does a PWD rider/MATP rider become a senior rider?
 - Counties vary on the age an individual is considered a senior rider.

Action items:

- Immediately after this meeting, Carolyn forwarded Invitations to Thrive CIL Friendsgiving.

October 2025 performance metrics distributed via e-mail prior to this meeting.

Fixed route ridership Capital Region:

- 114,495 total. 7,418 more riders than in 10/2024.
 - 49% on time, 30% late, 21% early.

Fixed route ridership York/Adams:

- 115,695 total. 7,962 less riders than in 10/2024.
 - 75% on time, 13% late, 13% early.

SRTA Paratransit ridership: 64,657 total trips booked amongst all the counties serviced by SRTA. 3,812 less than in 10/2024.

- No shows. 4,279 total = 60,360 trips completed.
 - 85% on time, 15% late.

SRTA Call Center: 28,982 total calls. 4,823 dropped. 83.4% answer rate.

Capital Region complaints: 55 in total, 13 were MATP.

- Driver issue, late bus, fixed route issue.

SRTA complaints minus Capital Region: 191

- Late trip, driver issue, accounting issue.

SRTA staffing needed:

6 total

Latest number of drivers needed for SRTA buses:

Adams:

3 F T Paratransit

1 P T Paratransit

Columbia

1 F T Paratransit

1 P T Paratransit

Cumberland

2 F T Paratransit

1 P T Paratransit

1 Paratransit Casual

Franklin:

3 P T Paratransit

Montour:

1 P T Paratransit

Northumberland:

2 P T Paratransit

Perry

1 PT Paratransit

York:

3 Paratransit

1 Class C Mechanics

Dauphin:

3 F T Fixed Route

1 P T Fixed Route

2 F T Paratransit

1 P T Paratransit

2 Mechanics

Next meeting is Wednesday, December 17, 2025 @ 10:30 on Microsoft Teams.

[Join the meeting now](#)

Upcoming SRTA PWD Advisory Committee meetings:

December 17, 2025

February 18, 2026

April 15, 2026

January 14, 2026

March 18, 2026

Past minutes are posted on the advisory web page. [S R T A P W D A C link.](#)

Meeting Adjourn