

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes

Wednesday, September 17, 2025

Attendance

Roger Jones	Vernae P. Shaw	Lou Diehl
Mark Edwards	Liz Pabon	Robert Garrett
Londa Peterson	Josh Wilson	Preston Gaylor
Carolyn O'Brien	Jaritza Nguyen	George Gilmer
Cathy Long	Steve Herman	Joan Myers-Goodman
Mike Begler	Jeff Iseman	
	Maddie Farrell	

No representative of Rabbittransit was at this meeting.

Maddie Farrell introduced herself. She is from the United Way Capital Region, serving Perry, Dauphin, and Cumberland outside of Carlisle. Workforce Development Program, helping those unemployed and underemployed find a career path.

Mark Edwards informed the committee that Rabbittransit recently mailed MATP riders' information regarding medical transportation Procedures. They request the mailing to be initialed and returned.

Jaritza Nguyen announced the upcoming PA Needs Care: Rally and Advocacy Day. Monday, September 29, 2025, 10-2. Capital building, Commonwealth Ave. Harrisburg. Medicaid protection and paid family and medical leave. Jeff Iseman provided a registration link.

- [PA Needs Care: Medicaid and Family Care Act Rallies - 9/29 Registration](#)

Statewide Independent Living Council - Jeff Iseman

PA State Transit Actions & Bills

HB 1788 as amended (PA House): [House Bill 1788 Information; 2025-2026 Regular Session - The Official Website of the Pennsylvania General Assembly](#)

HR 257 as amended (PA Senate): [House Bill 257 Information; 2025-2026 Regular Session - The Official Website of the Pennsylvania General Assembly](#)

State Budget Bills:

HB 1330 as amended (PA House before PA Senate cross outs) : [House Bill 1330 Information; 2025-2026 Regular Session - The Official Website of the Pennsylvania General Assembly](#)

SB 160 (essentially last year's state budget FY 2024-25 numbers for this year): [Senate Bill 160 Information; 2025-2026 Regular Session - The Official Website of the Pennsylvania General Assembly](#)

PA Transit Agencies and use of their Capital Funds (Infrastructure) for transit operating expenses

This carries these transit agencies through early 2027: In 2026, Pittsburgh hosts the NFL draft and Philadelphia costs the World Cup for Soccer and PA 250th Anniversary

- [SEPTA Shapiro Admin Approves SEPTA \\$394 Million Capital Funding Maintain Mass Transit | Commonwealth of Pennsylvania](#)
- [PRT PRT avoids service cuts, fare hikes with over \\$100 million in state funds | TribLIVE.com](#)
- [LANTA With no transit deal looming, LANTA eyes capital funds to avoid cuts | LehighValleyNews.com](#)

Federal Budget (Expires September 30, 2025, end of current Federal Fiscal Year - FFY)

[House Considering Two-Month Federal Funding Extension This Week—Take Action! | National Low Income Housing Coalition](#)

Upcoming Disability Events:

- [Disability Pride Pittsburgh — Disability Pride Pennsylvania](#) — Saturday 9/20/25 (11AM-4PM)
- [Disability Summit 2025 Tickets, Thu, Sep 25, 2025 at 9:00 AM | Eventbrite](#) Thursday 9/20/25 (9AM-4PM) -PA Rep. Joe Hohenstein- (D-Philadelphia)
- [Events Calendar | Department of General Services | Commonwealth of Pennsylvania](#)

CCB quarterly update - Vernea Patterson Shaw 4th quarter, April, May, June 2025:

- 268 bus passes were issued = 2,070 trips.
- 401 new applications for MATP
- 22,172 trips booked.
- Mileage reimbursement was provided to 103 consumers totaling 2,589 trips.
- Out of county/premium trips, Philadelphia, Lancaster, Uber: 1,683 total.
- 16,702 incoming and outgoing calls.

SRTA August 2025 performance metrics distributed via e-mail prior to this meeting.
Fixed route ridership Capital Region:

- 102,609 total. 4,616 less riders than in 8/2024.

- 50% on time, 28% late, 21% early.

Fixed route ridership York/Adams:

- 107,717 total. 19,142 less riders than in 8/2024.
 - 74% on time, 13% late, 12% early.

SRTA Paratransit ridership: 60,143 total trips booked amongst all the counties serviced by SRTA. 4,279 less than in 8/2024.

- No shows. 4,107 total = 56,036 trips completed.
 - 87% on time, 13% late.

SRTA Call Center: 31,572 total calls. 9,134 dropped. 71% answer rate.

Capital Region complaints: 79 in total, 19 were MATP.

- No show, late trip, and driver issue

SRTA complaints minus Capital Region: 196

- Driver issue, no show, accounting issue

SRTA staffing needed:

9 total

Latest number of drivers needed for SRTA buses:

Adams:

2 P T Fixed Route

1 F T Paratransit

Cumberland:

3 P T Paratransit

1 Paratransit Casual

Franklin:

5 P T Paratransit

Montour:

1 P T Paratransit

Northumberland:

2 F T Paratransit

Perry:

1 P T Paratransit

Union/Snyder

2 P T Paratransit

York:

2 Paratransit

2 Class C Mechanics

Dauphin:

5 F T Paratransit

1 P T Fixed Route

1 P T Fixed Route

2 Mechanics 1st Class

1 serviceperson

Action item:

SEPTA, PRT, And LANTA are using their capital funds for operating expenses. Jeff Iseman would like to know if Rabbit is able or planning to do the same? Roger Jones has forwarded this question to Sherry Welsh at Rabbit.

Next meeting is Wednesday, October 15, 2025 @ 10:30 on Microsoft Teams.

Upcoming SRTA PWD Advisory Committee meetings:

October 15, 2025

November 19, 2025

December 17, 2025

Meeting Adjourn