

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes
Wednesday, June 18, 2025

Attendance

Roger Jones		Sherry Welsh
Mark Edwards	Vernae P. Shaw	Darwin Craul, II
Londa Peterson	Sufyan Baig	Preston Gaylor
Carolyn O'Brien	Jaritza Nguyen	Ethan Benedict
Cathy Long	Steve Herman	George Gilmer
Mike Begler	Jeff Iseman	Joan Myers-Goodman

Darwin Craul, maintenance department, Rabbittransit.

SRTA is in the process of purchasing 3 new fixed route buses. They are also looking at implementing a new securement system. Quantum automatic wheelchair securement system. One of the new fixed route securement systems will be on one side of the bus and the traditional securement on the other side. Darwin presented 2 videos, an overview of the device and one testimonial. Park your wheelchair on the bus, rear-facing, push a button, arms will automatically lower in place securing the wheels of the chair. Works on both manual and automatic wheelchairs but not sports wheelchairs with the wheels angled. The new buses are slated to arrive at the end of the first quarter next year and will be assigned to the busiest corridors of York and Harrisburg.

SRTA Business & Transportation Updates – Sherry Welsh

- Rabbittransit is going to be eliminating Zoom and moving to Teams. An e-mail will be distributed to committee members and attendees on how to attend next month's meeting. Whether or not Teams will be compatible with everyone who wants to participate in these meetings is in question.
- Gettysburg fixed route summer/fall schedule went into effect May 4, 2025.
- Local match is required to keep Microtransit in the northern tier operating. Thanks to a grant, it will remain operational through April 2026.
- Van pool geared toward 2nd and 3rd shift workers. With verbal commitments from community organizations and employers, the hope is to have at least one van on the road before the end of June 2025 and more in July.
- Governor's budget is asking for additional transit funding. Send a message to your legislators in support of public transportation by June 30 2025: www.ppta.net/funding-crisis
- Planned fare increase for fixed route and microtransit in Fall 2025.
 - Your input matters, and we know that any changes to fares have an impact on your daily life. **Public feedback will be collected through July 18, 2025! [Please fill out the survey](#)**
- SRTA will be closed July 4 and September 2nd of 2025 with the exception of Gettysburg.

Statewide Independent Living Council - Jeff Iseman

- RE. The state budget and transportation, HB 1364 passed the House. No consensus on the rest of the state budget.
 - <https://www.palegis.us/legislation/bills/2025/hb1364>)
- OLTL Transportation Workgroup, focusing on Community Health Choices, wrapping up next week. Recommendations by fall 2025.
- OVR and The Order of Selection. There will be 3 or 4 categories effective July 1st, 2025.
 - First served will be the most significantly disable
- PA cell phone law went into effect June 5th, 2025. SRTA operators are not permitted to use cell phones in vehicles. Routing is done through the use of tablets that are affixed to the console. Drivers only click on arrival or departure when they are stopped at a location.
 - [Distracted Driving | Department of Transportation | Commonwealth of Pennsylvania](#)
- [**Tell Your Legislators: If Transit Stops, We All Stop. | Pennsylvania Public Transportation**](#)
- HR1, the Big Beautiful Bill, Medicaid cuts. The impact on Medicaid transportation is not clear.
- National Council on independent living, NCIL conference, July 21st to 24th 2025. Washington DC <https://ncil.org/2025-conference/>
- PA Disability Pride -July 26 2025, Williamsport <https://www.disabilitypridepa.org/dpwpt>

CCB quarterly update - Vernea Patterson Shaw

Third quarter, January, February, March 2025:

- 5 new consumers for the MATP program from Upper Dauphin & 418 from Lower Dauphin.
- Bus passes were issued for 2,164 trips.
- 21,907 trips booked. An average of 353 daily.
- Mileage reimbursement was provided to 120 consumers totaling 2,700 one-way trips.
- Out of county/premium trips, capital city, Amtrak, Uber, Tri transit: 2,173 total.
- 28,826 incoming and outgoing calls. An average of 457 calls daily,

SRTA May 2025 performance metrics were distributed via e-mail prior to this meeting.
Fixed route ridership Capital Region:

- 100,335 total. 11,378 less riders than in 5/2024.
 - 51% on time, 28% late, 21% early.

Fixed route ridership York/Adams:

- 102,994 total. 13,786 less riders than in 5/2024.
 - 74% on time, 13% late, 13% early.

SRTA Paratransit ridership: 60,640 total trips booked amongst all the counties serviced by SRTA. 3,295 less than in 5/2024.

- No shows. 4,613 total = 56,027 trips completed.
 - 83.5% on time, 16.5% late.

SRTA Call Center: 38,037 total calls. 11,906 dropped. 68.7% answer rate.

Capital Region complaints: 138 in total, 39 were MATP.

- Late trip, other, driver issue

SRTA complaints minus Capital Region: 170.

- Other, driver issue, CRS issue

SRTA staffing needed:

10 total

Latest number of drivers needed for SRTA buses:

Adams:

1 P T Paratransit

Columbia:

1 F T Paratransit

Cumberland:

3 P T Paratransit

1 Casual Paratransit

Franklin:

5 P T Paratransit

Montour:

1 F T Paratransit

1 P T Paratransit

Perry:

2 P T Paratransit

Union/Snyder

2 P T Paratransit

York:

1 Fixed Route

1 Paratransit

2 Class C Mechanics

1 Porter

1 Express

Dauphin:

4 F T Paratransit

4 Mechanics 1st Class

2 Maintenance Apprentice

Other business:

In order to comply with ADA rules, there is a limited number of paratransit buses running on Sundays that match fixed routes.

Next meeting is Wednesday, July 16, 2025 @ 10:30 on Microsoft Teams.

Upcoming SRTA PWD Advisory Committee meetings:

July 16, 2025

October 1, 2025

August 20, 2025

November 19, 2025

September 17, 2025

December 17, 2025

Meeting Adjourn