

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes
Wednesday, April 16, 2025

Attendance

Roger Jones
Londa Peterson
Carolyn O'Brien
Cathy Long
Sufyan Baig
Jaritza Nguyen
Mark Edwards

Mike Begler
Pam Auer
Verna Patterson-Shaw
Jeff Iseman
Steve Herman
Damar Lopez

Sherry Welsh
Connor Descheemaker
Rose Lacey-Noll
Joan Myers-Goodman
George Wolff

Past minutes are posted on the advisory web page. [S R T A P W D A C link.](#)

Attending is Connor Descheemaker, Statewide Campaign Manager, Transit For All PA!

Transit For All PA! <https://www.transitforallpa.org/takeaction/>- **Connor Descheemaker**
Re. the statewide transit funding crisis. Working together to fight and stop further cuts to service and increases to fares. PDF presentation attachment below.

- Write to your legislators, tell them to fund PA transit. [Use our webform](#)
- Set up a meeting with your local legislators in their office. [Use our webform](#)
- Join our monthly Small Systems Working Group to meet other riders, workers, and advocates who live outside of Philadelphia and Pittsburgh. [Tuesday, April 29, 5:30-7pm, monthly virtual](#)
- Join the Public Transit Access Coalition - a statewide effort to connect ILCs and riders with disabilities to the fight for transit funding. [Connect with J Badger Consulting](#)
- [View all actions right here.](#)
- **A big rally in Harrisburg is scheduled for Wednesday, June 4, 10am at the Capitol Fountain. [Details & signup here](#).** Everyone who RSVPs will receive a free lunch.



Transit For All
PA_SRTA PWDAC.pdf

Statewide Independent Living Council - Jeff Iseman

- PennDOT announced the shared ride study which includes both PWD and Seniors. 2-page summary and 88 page report: [Shared Ride Studies | Department of Transportation | Commonwealth of Pennsylvania](#)
- Real ID deadline is May 7, 2025.
- Office of long-term living transportation group is working on CHC transportation issues.
- OVR order of selection went into effect April 1, 2025.

- Reintroduction for the e-scooter legislation.
- U.S. House transportation infrastructure committee had a hearing with public transit agencies. There was a discussion on funding provided under the federal ARPA funds during COVID. They are looking at more efficiency for the system.
- The Federal budget passed in March through September 30.
- PPTA rally on Monday May 5, 2025.
- PASILC annual fundraiser through the Highmark Walk for a healthy community Saturday, May 17, 2025, at Harrisburg Community College, 9:00 AM
- Representative Dan Miller's disability and mental health summit May 8th and 9th 2025. Community College in Allegheny, Northside campus in Pittsburgh.
- NCIL conference July 21 to 24 2025. The march is on Monday July 21st.
- Next PA transportation alliance call, Tuesday, June 17, 2025, at 1:30

Canceling trips on the Find My Ride app

Riders can cancel trips on the find my ride app. However, if they decide to cancel within an hour of the scheduled trip, they must call Rabbit to do so.

Out-of-county guidelines – Damar Lopez

Trips scheduled outside the client's home county should be arranged between the hours of 10:00 AM and 2:00 PM.

For medical necessity trips or work that cannot be accommodated within this time frame, let the reservationist know, and every effort will be made to accommodate the trip.

The out-of-county guidelines are outlined in the Rabbittransit Paratransit ride guides.

Disability Pride Day- Pam Auer

CILCP open house and the 35th anniversary celebration of Disability Pride Day Thursday, April 24, 2025, 12:00 PM to 4:00 PM. 2601 Herr Street, Harrisburg.

York Dispatch article - [Rabbit Transit announces new vanpool service to help workers get around central Pa.](#)

In regard to wheelchair accessibility, "The vehicles are not "pre-equipped" with assistive devices, however, on a case-by-case basis and in coordination with rabbittransit, Enterprise will accommodate riders and modify vehicles as needed."

March 2025 performance metrics were distributed via e-mail prior to this meeting.

Performance Metrics for March 2025

Fixed route ridership Capital Region:

- 100,375 total. 4,571 less riders than in 3/2024.
 - 53% on time, 26% late, 21% early.

Fixed route ridership York/Adams:

- 106,040 total. 8,670 less riders than in 3/2024.
 - 74% on time, 11% late, 15% early.

SRTA Paratransit ridership: 61,593 total trips booked amongst all the counties serviced by SRTA. 2,193 more than in 3/2024.

- No shows. 4,041 total = 57,552 trips completed.
 - 87% on time, 13% late.

SRTA Call Center: 35,827 total calls. 27,077 answered, 8,750 dropped. 75.6% answer rate.

Capital Region complaints: 48 in total, 13 were MATP.

- Late trip, accident, bus no show

SRTA complaints minus Capital Region: 101.

- Driver issue, late trip, CRS issue

SRTA staffing needed:

10 total

Latest number of drivers needed for SRTA buses:

Adams:

1 F T Fixed Route

Perry

1 P T Paratransit

Cumberland:

1 F T Paratransit

1 F T Paratransit Porter

York:

1 Paratransit

2 Class C Mechanics

Franklin:

3 P T Paratransit

Dauphin:

3 F T Fixed Route

3 F T Paratransit

2 Mechanics 1st Class

2 Service Person

Northumberland:

1 F T Maintenance Lead

2 F T Paratransit

Next meeting is Wednesday, May 21, 2025 @ 10:30 on Zoom.

Upcoming SRTA PWD Advisory Committee meetings:

June 18, 2025

August 20, 2025

July 16, 2025

September 17, 2025

Join ZOOM Meeting:

<https://us02web.zoom.us/j/89828795138?pwd=yLxLIKMY9Bnp77QApXjcAlwpGYe8PH.1>

Meeting ID: 898 2879 5138

Passcode: 375654

Meeting Adjourn