

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes

Wednesday, October 16, 2024

Attendance

Roger Jones
Londa Peterson
Mark Edwards
Jartiza Nguyen

Jeff Iseman
Verna P. Shaw
Cathy Long
Pam Aurer

Steve Herman
Sherry Welsh
Rich Farr
Joan Myers-Goodman

Minutes are posted on the advisory web page once approved by the committee.

[S R T A P W D A C link,](#)

Opening statements - Roger Jones

Sherry Marks and Stacey Rice are no longer advisory committee members.

Statewide Independent Living Council - Jeff Iseman

State Issues:

- Public transportation funding (including PA Senate Transportation Committee hearing held on 10/1/24):

<https://www.legis.state.pa.us/senatehearing>

- E-scooters - HB 2218 as amended

<https://www.legis.state.pa.us/HB 2218>

- Due to a cut in funding, OVR is going back to the order of selection. They will focus on those that are most significantly disabled beginning February 2025.

Federal:

- Budget : Continuing Resolution (CR) through 12/20/24.

[lawmakers-depart-capitol-hill-after-passing-bill-maintain-funding-federal-programs](#)

-Upcoming DOT comment period TBA on disabilities transportation (part 37):

[transit.dot.gov/regulations-and-guidance/civil-rights-ada/part-37-transportation-](#)

SRTA Business & Transportation Updates – Sherry Welsh

- Courtesy of Shiloh Baptist Church, York County fixed route bus service will be free to get to the polls Election Day, Nov. 7, 2023.
- SRTA is currently doing the biannual fixed route survey for riders to share their thoughts about their services. Participants can enter to win a \$100 visa gift card or six months of free rides on fixed route. Individuals will be boarding Gettysburg, Harrisburg, and York fixed route buses at peak hours to distribute surveys. You can also go online. Put “fixed route survey” in the search.
- PennDOT and Rabbittransit are working together on a new facility in Union County. It will provide a home for the shared ride program. Looking forward to its completion in fall 2026.

- SRTA would like to remind everybody about daylight savings on Sunday, November 3rd, 2024, and to take into account your visibility and safety in the darker hours.

Performance Metrics

September 2024 Capital Region:

Fixed route ridership: 107,077. 5,502 less riders than in 9/2023.

- 51% on time, 30% late, 19% early.

Paratransit ridership: 6,340 total trips booked.

- No shows 577 total = 5,678 trips completed.
- 87% on time, 13% late.

Customer service feedback/complaints – 24 total, 9 were MATP.

- Late trip, driver issue, safety issue.

Performance Metrics

September 2024 York/Adams:

Fixed route ridership: 115,921. 5,449 more riders than in 9/2023.

- 74.2% on time, 12.6% late, 13% early.

Paratransit ridership: 31,215 trips booked.

- 989 no-shows = 30,226 trips completed.
73% on time, 27% late

Customer service feedback/complaints – 58 total.

- Driver issue, late trip, CRS issue.

Dauphin, York & Adams Call Center – 38,111 total calls. 30,173 answered, 7,938 dropped. 79% answer rate.

Other business:

- If you encounter any problems that prevent you from voting, contact Disability Rights PA (717) 236-8110 <https://www.disabilityrightspa.org/election2024/>. Rich Farr has called President Commissioner Wheeler in York County. She confirmed the ADA machines there are functional. If anyone has any concerns, they should call her office at 717-771-9964.
- Bus stop shelters can be the responsibility of the transit company or the property owners. Due to the high cost of building and maintaining shelters, property owners may not agree to do it. In Harrisburg the shelters are owned by Lamar because they do their advertising by putting signs on the side of the shelters. Rabbit is responsible for the shelters in York. SRTA is working on High Intensity Mobility Corridors. They will be evaluating and looking at the infrastructure of the corridors used the most to determine where a new shelter needs to be.
- There is a minimum standard that the bus stop sign is supposed to be at, it's a roadway sign requirement.

Bus stop design guide:

https://ppta.net/pages/betterbusstops/Bus_Stop_Design.pdf

Next meeting is Wednesday, November 20, 2024 @ 10:30 on Zoom.

<https://us02web.zoom.us/join>

Meeting ID: 812 1220 2628

Passcode: 642519

Upcoming SRTA PWD Advisory Committee meetings:

December 18, 2024

March 19, 2025

January 15, 2025

April 16, 2025

February 19, 2025

May 21, 2025

Meeting Adjourn