

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes

Wednesday, July 17, 2024

Attendance

Roger Jones
Carolyn O'Brien
Londa Peterson
Mark Edwards
Liz Pabon
Jeff Iseman
Verna P. Shaw

Bill Peterson
Damar Lopez
Cathy Long
Jaritza Nguyen
Steve Herman
Mike Begler
Sufyan Baig

Sherry Welsh
Joan Myers-Goodman
George Gilmer

June 2024 meeting cancelled due to federal holiday Juneteenth.

Opening statements - Roger Jones

SRTA has finalized the electronic transition from the CAT website to the Rabbit website only.

Statewide Independent Living Council - Jeff Iseman

- State budget - On June 11th, 2024 the state budget was finalized. An additional \$80.5 million for public transportation, over \$40 million for multimodal which includes the shared ride programs and Amtrak.
- [Neilson's statement regarding transportation funding in Pa. budget \(pahouse.net\)](#)
- State budget FY 24-25 and prior year by line item for interested parties- please noted that public transportation isn't a specific line item although MATP is: [2024-25 Executive Budget - Web Track.pdf \(pa.gov\)](#)
- Human Services transportation study, AKA the shared ride study is still not ready.
- Federal NEMT (PA MATP) Proposed Requirements for state Medicaid Transportation Programs – MATP is working on updated compliance measures and should have something out in late 2024 -early 2025. [Updated Medicaid Transportation Guidance and What it Means for Transit Agencies and State DOTs | FTA](#)
- Next transportation alliance meeting is August 20, 2024.
- [Disability Pride Williamsport — Disability Pride Pennsylvania \(disabilitypridepa.org\)](#) Saturday, August 10, 2024.

SRTA Business & Transportation Updates – Damarr Lopez

- Free fixed route in Harrisburg and free shuttle from city island to the transfer center for National Night Out, August 6th, 2024, 5:30 to 9:00.

- SRTA was hoping for additional funds to go toward transportation. Legislatures claim that they never heard about transportation being underfunded. Rich Farr pointed out that transportation remains one of the top 3 issues of all community surveys. Legislatures responded by asking to hear from the constituents. SRTA is asking this group to help push for the additional funds. More info to come.
- Success in getting the RAISE grant to do the Harrisburg facility and transfer center improvements. The design is about 60% complete. The design team, as well as Rich Farr, will be at the September 18, 2024 meeting to present the concept and solicit feedback about any additions, improvements, or things to be aware of.
- Van pools for second and third shift employment- anyone can sign up, at least seven people with similar work locations will be needed to fill a van, the cost will be similar to fixed route costs. All vans will be accessible.
- Any fare increases are on hold for now.

Other Business:

Discussion about asking speakers of interest to this committee to speak at the meetings.

Unless the topics are concerning SRTA transportation, a separate meeting may be considered.

The June 2024 performance metrics were distributed via e-mail prior to this meeting.

Performance Metrics

June 2024 Capital Region:

Fixed route ridership: 97,479. Rider decrease of 186 as compared to 6/2023.

- 51% on time, 27% late, 21% early.

Paratransit ridership: 9,996 total trips booked. 269 more than in 6/2023.

- No shows 947 total = 9,049 trips completed.
- 98.17% on time, 1.22% late.

Customer service feedback – 27 total. 21 were MATP.

Bus running late, no show, unprofessional.

Performance Metrics

June 2024 York/Adams:

Fixed route ridership: 115,431. 9,143 riders increase as compared to 6/2023.

- 76% on time, 9% late, 15% early.

Paratransit ridership: 14,432 trips booked. 316 less than in 6/2023.

- 851 no-shows = 13,581 trips completed.
- 87.3% on time, 12.6% late

Customer service feedback – 114 total.

- Driver pass by, bus never came, unprofessional.

Dauphin, York & Adams Call Center – 28,917 total calls. 28,090 answered, 827 dropped. 97% answer rate.

Latest number of drivers needed for SRTA buses:

York:	Dauphin:
7 Fixed Route	8 full time fixed route
1 Paratransit	1 part time fixed route
1 Class C Mechanic	3 full time paratransit
	9 part time paratransit
	1 Mechanic
	1 service person

Next meeting is Wednesday, August 21, 2024 @ 10:30 on Zoom.

Upcoming SRTA PWD Advisory Committee meetings:

September 18, 2024
October 16, 2024
November 20, 2024
December 18, 2024

Meeting Adjourn