

SUSQUEHANNA REGIONAL TRANSPORTATION AUTHORITY

Unaudited Financial Statement & Statistical Notes for November 2023

The financial statements enclosed with these notes, are as of November 30, 2023. This is the fifth month of fiscal year 2024.

The presented financial statements reflect the adopted fiscal year 2024 budget.

The income statement includes comparative previous fiscal year to date information.

Ridership

- Year to date comparisons to the prior year are as follows:
 - Fixed Route: Demonstrated a 14% increase in ridership compared to the previous year.
 - Paratransit: Witnessed year to date ridership that was 5% greater than last year.
 - Commuter Express: Experienced a 9% decrease from last year's figures. During the first quarter of FY 2024, this service has provided 14,483 trips so far this fiscal year vs. 15,871 last year.
 - Microtransit: Had a 30% increase in ridership compared to the same period last year.

Revenue

- Year to Date Grant and Contract Income is below budget by \$1.3 million because less subsidy has been required than the budget anticipated.

Expenses

- Year to Date Total Expenses are \$2.2 million lower than budget.
- Unfilled positions increased by 6 to 74. This is 11% of approved positions. 15 candidates are in the hiring process. Their final hire date is pending the receipt of their medical card, drug screen result or background check. For more information, please see the graph and numbers by Division in the SRTA Dashboard.

Reserves

- As of November 30, the Authority's cash balances were consistent with its target to have 180 days cash on hand.

Line of Credit

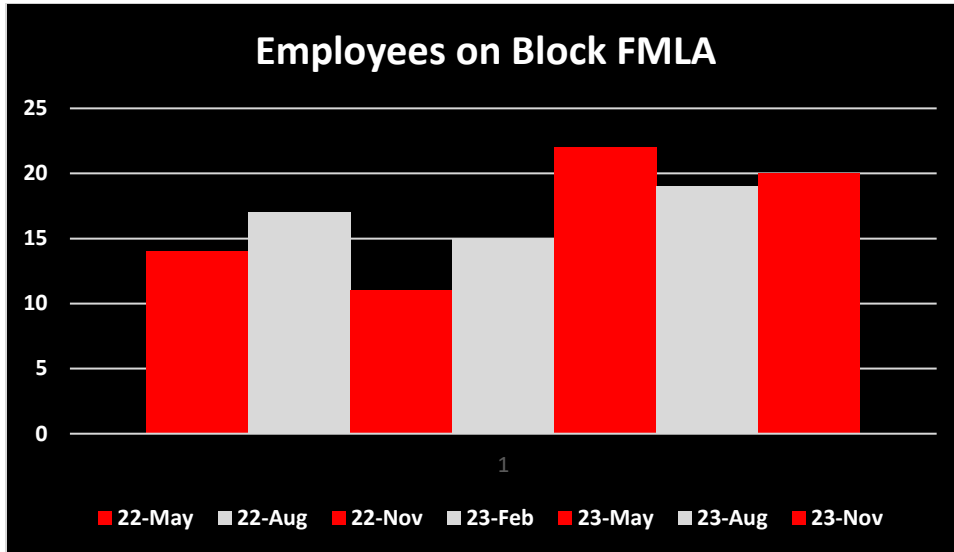
- There are no draws on the organization's lines of credit.

Capital Expenditure (over \$50,000)

- Harrisburg Bus Shelter Project - \$201,088
- 1 York Paratransit Vehicle - \$109,204
- 1 Adams Co. F/R CNG Cutaway Vehicle – \$182,263

Featured Information

We have reported recently that Family Medical Leave Act absences have added to the impact of open positions by affecting the number of employees who are available to provide services each day. Below is a graph of the number of longer term (does not include intermittent FMLA) FMLA absences for the last seven quarters. The absences in November of 2023's were 81% greater than November of 2022. You can also see by observation that generally the number has been increasing over time.



Susquehanna Regional Transportation Authority
Income Statement

For The Period Ended November 30 , 2023

	Period To Date		Year To Date		Budget Variance	Year To Date November 30, 2022
	Actual	Current Budget	Actual	Current Budget		
REVENUE						
Operating Revenue	\$ 1,909,231	\$ 2,116,455	\$ 9,736,523	\$ 10,582,275	\$ (845,752)	\$ 8,635,713
Grant/Contract Inc	\$ 3,215,538	\$ 3,023,471	\$ 13,779,396	\$ 15,117,355	\$ (1,337,959)	\$ 13,731,158
TOTAL REVENUE	\$ 5,124,769	\$ 5,139,926	\$ 23,515,919	\$ 25,699,630	\$ (2,183,711)	\$ 22,366,871
Wages	\$ 2,579,758	\$ 2,233,427	\$ 10,440,709	\$ 11,167,135	\$ 726,426	\$ 9,888,821
Benefits	\$ 1,319,283	\$ 1,337,781	\$ 5,780,407	\$ 6,688,905	\$ 908,499	\$ 5,517,099
Services	\$ 150,178	\$ 319,309	\$ 1,127,196	\$ 1,596,545	\$ 469,349	\$ 1,165,599
Fuel	\$ 319,426	\$ 409,573	\$ 2,131,532	\$ 2,047,865	\$ (83,667)	\$ 1,981,071
Tires	\$ 27,627	\$ 27,453	\$ 123,112	\$ 137,265	\$ 14,153	\$ 122,565
Materials and Supp	\$ 136,543	\$ 135,466	\$ 629,495	\$ 677,330	\$ 47,835	\$ 663,049
Utilities	\$ 121,547	\$ 113,299	\$ 497,639	\$ 566,495	\$ 68,856	\$ 358,163
Casualty and Liabili	\$ 125,454	\$ 127,062	\$ 700,104	\$ 635,310	\$ (64,794)	\$ 588,744
Purchased Transpo	\$ 246,305	\$ 360,768	\$ 1,565,733	\$ 1,803,840	\$ 238,107	\$ 1,624,986
Miscellaneous Expi	\$ 78,750	\$ 29,675	\$ 288,376	\$ 148,375	\$ (140,001)	\$ 120,313
Leases and Rentals	\$ 10,475	\$ 11,833	\$ 57,807	\$ 59,165	\$ 1,358	\$ 182,974
Passed Through Ex	\$ 9,422	\$ 34,280	\$ 175,198	\$ 171,400	\$ (3,798)	\$ 153,487
TOTAL EXPENSES	\$ 5,124,769	\$ 5,139,926	\$ 23,517,309	\$ 25,699,630	\$ 2,182,322	\$ 22,366,872
TOTAL NON OPERATING GRANT INCOME **	\$ 605,197	\$ 487,652	\$ 2,483,005	\$ 2,438,260	\$ (44,745)	\$ 2,499,214
TOTAL NON OPERATING GRANT EXPENSES **	\$ 605,548	\$ 484,878	\$ 2,463,644	\$ 2,424,390	\$ (39,254)	\$ 2,499,214
REE/(EER)	\$ (351)	\$ 2,774	\$ 17,972	\$ 13,870	\$ (6,879)	\$ (0)
CAPITAL REVENUES AND EXPENSES						
Capital Grant Income/(Refund)	\$ 345,924	\$ -	\$ 7,047,232	\$ -	\$ -	\$ 5,887,638
TOTAL CAPITAL REVENUES AND EXPENSES	\$ 345,924	\$ -	\$ 7,047,232	\$ -	\$ -	\$ 5,887,638
REE/(EER)	\$ 345,573	\$ 2,774	\$ 7,065,204	\$ 13,870	\$ (7,051,334)	\$ 5,887,637
NET REE/(EER)	\$ 345,573	\$ 2,774	\$ 7,065,204	\$ 13,870	\$ (7,051,334)	\$ 5,887,637

**FindMyRide, UMPC, GMCO, ICB, GHP

Susquehanna Regional Transportation Authority
Balance Sheet

As of November 30, 2023

ASSETS

CURRENT ASSETS

Unrestricted Cash	\$ 20,501,353
Restricted Cash	\$ 145,265
Reserved Cash - Capital Projects	\$ -
Accounts Receivable	\$ 6,749,369
Materials & Supplies Inventory	\$ 1,030,004
Prepaid Expenses	\$ 782,534
Other Current Assets	\$ -

TOTAL CURRENT ASSETS		\$	29,208,524
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FIXED ASSETS

Buildings and Improvements	\$ 99,873,041
Revenue Equipment	\$ 60,318,441
Tools and Equipment	\$ 4,034,940
Accumulated Depreciation	\$ (77,448,273)

TOTAL FIXED ASSETS (NET)		\$	86,778,148
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TOTAL ASSETS		\$	115,986,673
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LIABILITIES AND NET ASSETS

CURRENT LIABILITIES

Accounts Payable	\$ 5,799,159
Accrued Leave and Payroll	\$ 2,371,877
Accrued Expenses	\$ 1,340,054

TOTAL CURRENT LIABILITIES		\$	9,511,091
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DEFERRED REVENUE

Revenue Received in Advance	\$ 29,735,778
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TOTAL DEFERRED REVENUE		\$	29,735,778
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OTHER LIABILITIES

Capital Lease Obligation	\$ -
Accrued Sick Pay	\$ -
Current Notes Payable	\$ -
Consortium Buses	\$ -

TOTAL OTHER LIABILITIES		\$	-
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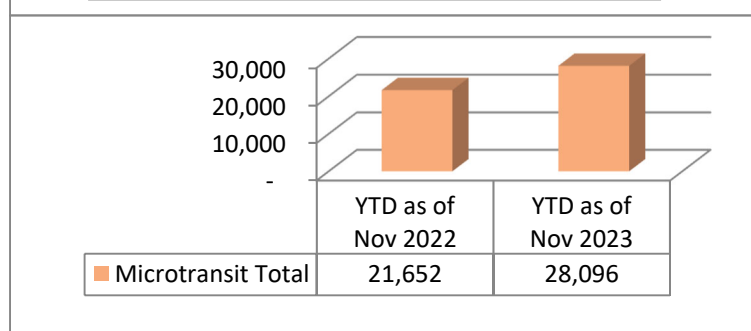
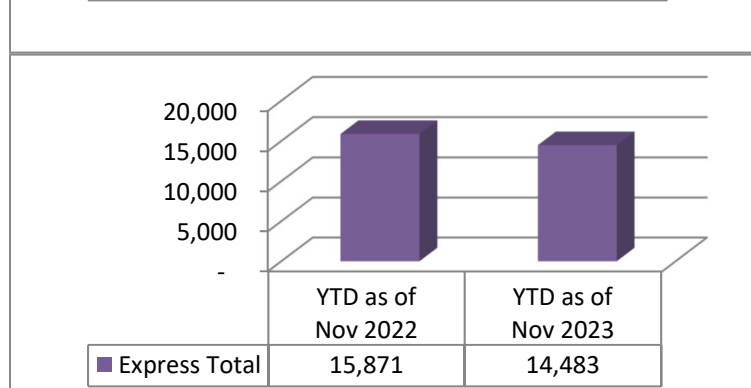
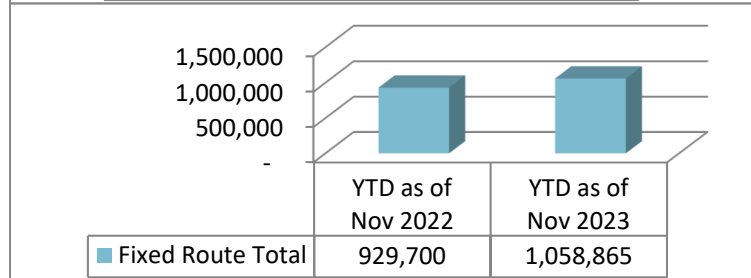
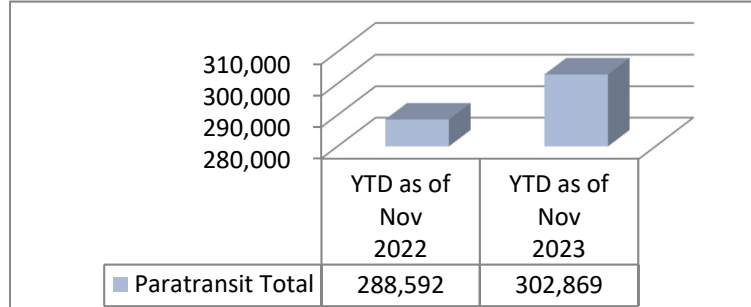
NET ASSETS

Unrestricted Equity	\$ 37,262,311
Restricted Equity	\$ 15,520
Capital Grants	\$ 39,461,973

TOTAL NET ASSETS		\$	76,739,805
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TOTAL LIABILITIES AND NET ASSETS		\$	115,986,673
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OPERATIONS – November



MAINTENANCE – November

Preventative Maintenance



On-time
100%

172 PMs Complete; 0 Overdue

Adams – 17 Completed; 0 Overdue

Columbia – 5 Completed; 0 Overdue

Cumberland – 7 Completed; 0 Overdue

Dauphin – 23 Completed; 0 Overdue

Franklin – 9 Completed; 0 Overdue

Montour – 1 Completed; 0 Overdue

Northumberland – 20 Completed; 0 Overdue

Perry – 14 Completed; 0 Overdue

Union/Snyder – 18 Completed; 0 Overdue

York – 58 Completed; 0 Overdue

Road Calls:

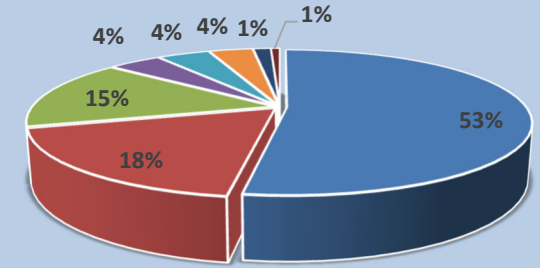
	Nov. 2023	YTD FY2024	Nov. 2022	YTD FY2023
Mechanical	16	67	11	62
Non-Mech.	4	33	12	44

SAFETY – November

	Nov. 2023	YTD as of Nov. 2023	Nov. 2022	YTD as of Nov. 2022
Preventable	16	56	20	82
Non-Preventable	13	51	8	47
Passenger Injury	1	6	0	1
Employee Injury	6	23	2	15

CUSTOMER COMPLAINTS – November

Count Distribution By Category 143 Complaints/Commendations



- Service Issue
- Operator Problem
- Safety
- Service Request
- Customer Service
- Other
- Vehicle Issue
- Facilities

	Nov. 2023	YTD as of Nov. 2023	Nov. 2022	YTD as of Nov. 2022
Total Complaints	143	695	201	820

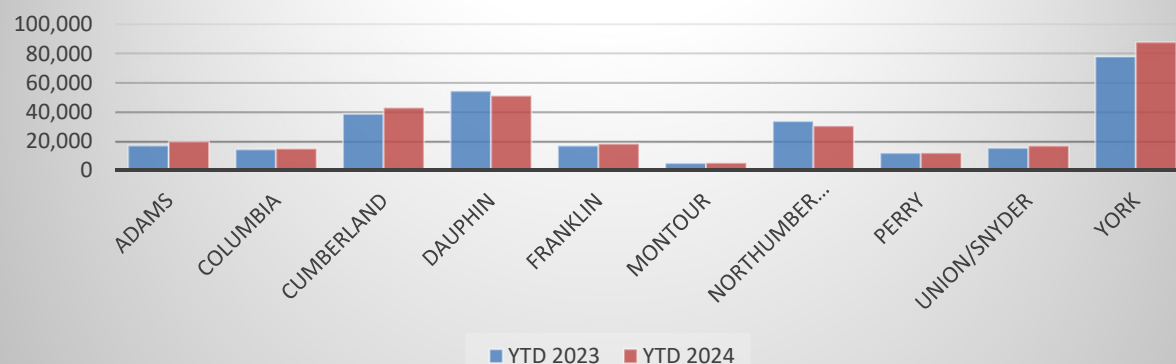
MARKETING – November

	Nov. 2023	YTD as of Nov. 2023	Nov. 2022	YTD as of Nov. 2022
PR Exposures	8	25	5	22
Outreaches	2	22	1	16
Views/ Pageviews	140,646	738,176	119,685	686,864
Event Count/Unique Pageviews	372,147	1,958,673	97,352	551,879
Users	25,721	131,718	n/a	n/a
Bikes	2,462	14,375	2,222	12,579

Paratransit Ridership - YTD

	YTD 2023	YTD 2024
<i>Adams</i>	17,415	20,224
<i>Columbia</i>	14,843	15,362
<i>Cumberland</i>	38,927	43,209
<i>Dauphin</i>	54,465	51,303
<i>Franklin</i>	17,379	18,630
<i>Montour</i>	5,451	5,719
<i>Northumberland</i>	34,002	30,815
<i>Perry</i>	12,375	12,469
<i>Union/Snyder</i>	15,812	17,380
<i>York</i>	77,923	87,758

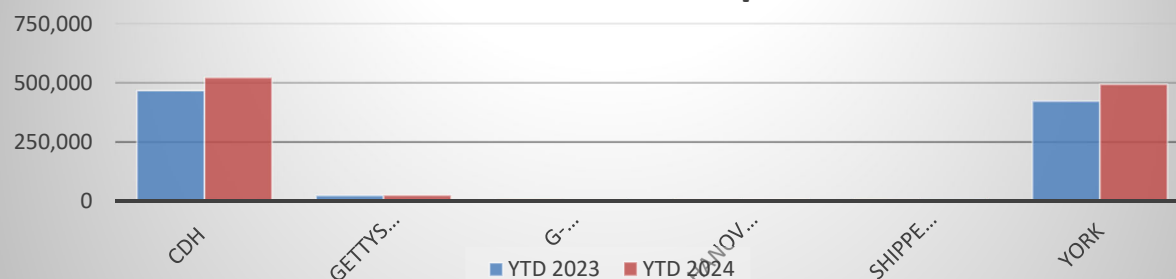
Paratransit Ridership - YTD



Fixed Route Ridership -YTD

	YTD 2023	YTD 2024
<i>CDH</i>	467,277	522,134
<i>Gettysburg</i>	24,365	25,502
<i>G-burg/Hanover Connector</i>	3,837	3,858
<i>Hanover</i>	6,031	7,898
<i>Shippensburg</i>	5,806	5,424
<i>York</i>	422,384	494,049

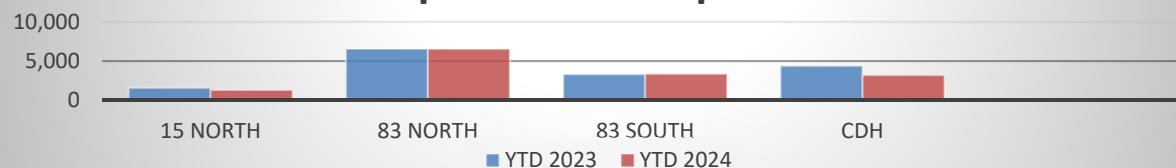
Fixed Route Ridership - YTD



Express Ridership - YTD

	YTD 2023	YTD 2024
<i>15 North</i>	1,593	1,319
<i>83 North</i>	6,577	6,567
<i>83 South</i>	3,322	3,379
<i>CDH</i>	4,379	3,218

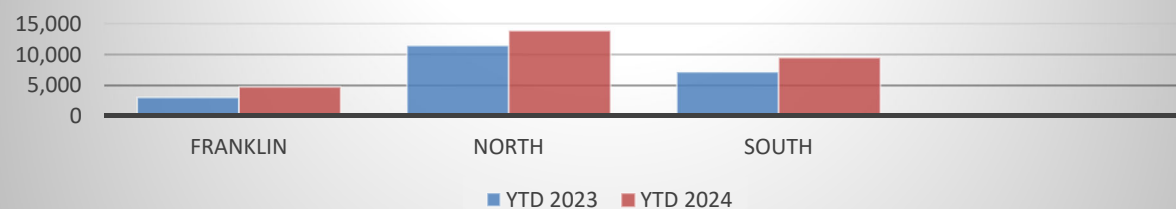
Express Ridership - YTD



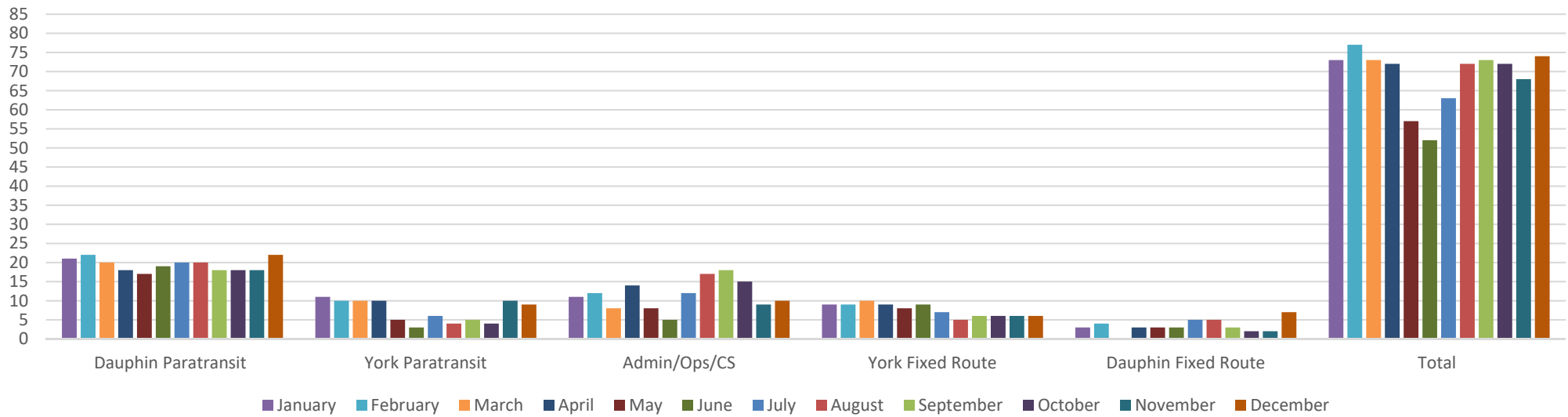
Microtransit Ridership – YTD

	YTD 2023	YTD 2024
<i>Franklin (Began 8/22)</i>	3,060	4,750
<i>North</i>	11,438	13,846
<i>South</i>	7,154	9,500

Microtransit Ridership - YTD



Top 5 Divisions- Open Positions



December 2023	FMLA/LOA	Approved Positions	Current employees	Number approved openings
Adams Operators	2	30	27	3
Administrative/Operations Support/Customer Service Rep	2	153	143	10
Columbia Operators	1	12	11	1
Cumberland Operators	1	33	30	3
Dauphin Fixed Route		92	85	7
Dauphin Info Specialists		2	2	0
Dauphin Maintenance (Mechanics, Serviceperson)		22	18	4
Dauphin Paratransit		35	13	22
Franklin Operators		32	28	4
Montour Operators		9	8	1
Northumberland Operators		33	32	1
Perry Operators	1	22	21	1
Union/Snyder Operators	2	35	35	0
York Express		8	7	1
York Fixed Route	3	63	57	6
York Maintenance (Mechanics and Porters)		17	16	1
York Paratransit	2	61	52	9
Totals - December 2023	14	659	585	74