# Susquehanna Regional Transportation Authority

## Income Statement

**For The Period Ended May 31, 2023**

<table>
<thead>
<tr>
<th>Period To Date</th>
<th>Year To Date</th>
<th>Budget Variance</th>
<th>May 31, 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actual</td>
<td>Current Budget</td>
<td>Actual</td>
<td>Current Budget</td>
</tr>
</tbody>
</table>

## REVENUE

- **Operating Revenue**
  - Actual: $2,127,290
  - Current Budget: $1,867,942
  - Budget: $22,427,103
  - Year To Date: $20,547,362
  - Variance: $1,879,741
- **Grant/Contract Income**
  - Actual: $2,529,144
  - Current Budget: $3,225,545
  - Budget: $28,862,802
  - Year To Date: $35,480,995
  - Variance: $(6,618,193)

**TOTAL REVENUE**
- Actual: $4,656,434
- Current Budget: $5,093,487
- Year To Date: $56,028,357
- Variance: $(4,738,452)

## EXPENSES

- **Wages**
  - Actual: $2,307,485
  - Current Budget: $2,295,704
  - Budget: $22,732,743
  - Year To Date: $25,252,744
  - Variance: $2,520,001
- **Benefits**
  - Actual: $1,046,297
  - Current Budget: $1,309,344
  - Budget: $13,167,661
  - Year To Date: $14,402,784
  - Variance: $1,235,123
- **Services**
  - Actual: $376,269
  - Current Budget: $408,803
  - Budget: $4,956,883
  - Year To Date: $5,639,526
  - Variance: $563,926
- **Tires**
  - Actual: $25,220
  - Current Budget: $25,025
  - Budget: $275,275
  - Year To Date: $4,228
  - Variance: $4,228
- **Materials and Supplies**
  - Actual: $126,415
  - Current Budget: $143,186
  - Budget: $1,360,410
  - Year To Date: $1,107,194
  - Variance: $(73,682)
- **Utility Costs**
  - Actual: $87,100
  - Current Budget: $89,568
  - Budget: $1,187,714
  - Year To Date: $(202,466)
  - Variance: $1,015,148
- **Purchased Transportation**
  - Actual: $270,155
  - Current Budget: $350,677
  - Budget: $3,785,447
  - Year To Date: $112,794
  - Variance: $1,372,653
- **Casualty and Liability Costs**
  - Actual: $108,775
  - Current Budget: $100,654
  - Budget: $1,187,714
  - Year To Date: $1,235,123
  - Variance: $(202,466)
- **Leases and Rentals**
  - Actual: $37,204
  - Current Budget: $34,567
  - Budget: $380,237
  - Year To Date: $36,961
  - Variance: $322,508

**TOTAL EXPENSES**
- Actual: $4,656,434
- Current Budget: $5,093,487
- Year To Date: $56,028,357
- Variance: $(4,738,452)

## NON-OPERATING GRANT INCOME

- **Actual**: $574,446
- **Current Budget**: $208,333
- **Year To Date**: $5,414,367

## NON-OPERATING GRANT EXPENSES

- **Actual**: $571,330
- **Current Budget**: $208,333
- **Year To Date**: $5,041,667

## REE/(EER)

- **Actual**: $3,116
- **Current Budget**: $72,749
- **Year To Date**: $0

## CAPITAL REVENUES AND EXPENSES

- **Capital Grant Income/(Refund)**
  - Actual: $928,624
  - Current Budget: $7,872,049
  - Year To Date: $7,872,049
  - Variance: $5,852,011

## TOTAL CAPITAL REVENUES AND EXPENSES

- **Actual**: $928,624
- **Current Budget**: $7,872,049
- **Year To Date**: $7,872,049

## REE/(EER)

- **Actual**: $931,740
- **Current Budget**: $7,944,798
- **Year To Date**: $7,944,798

## NET REE/(EER)

- **Actual**: $931,740
- **Current Budget**: $7,944,798
- **Year To Date**: $7,944,798

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**FindMyRide, UMPC, GMCO, ICB, GHP**
### Assets

**Current Assets**
- Unrestricted Cash: $13,374,725
- Restricted Cash: $69,567
- Accounts Receivable: $21,695,102
- Materials & Supplies Inventory: $994,431
- Prepaid Expenses: $1,121,833
- Other Current Assets: $-
- **Total Current Assets**: $37,255,657

**Fixed Assets**
- Buildings and Improvements: $60,890,075
- Revenue Equipment: $90,716,185
- Tools and Equipment: $8,012,021
- Accumulated Depreciation: $(76,718,423)
- **Total Fixed Assets (Net)**: $82,899,857

**Other Assets**
- Pension Asset: $75,915
- **Total Other Assets**: $75,915

**Total Assets**: $120,231,429

### Liabilities and Net Assets

**Current Liabilities**
- Accounts Payable: $3,681,787
- Accrued Leave and Payroll: $2,641,893
- Accrued Expenses: $1,168,053
- **Total Current Liabilities**: $7,491,733

**Deferred Revenue**
- Revenue Received in Advance: $51,594,516
- **Total Deferred Revenue**: $51,594,516

**Other Liabilities**
- Capital Lease Obligation: $-
- Accrued Sick Pay: $274,874
- Current Notes Payable: $-
- Consortium Buses: $-
- **Total Other Liabilities**: $274,874

**Net Assets**
- Unrestricted Equity: $23,569,978
- Restricted Equity: $15,520
- Capital Grants: $37,284,809
- **Total Net Assets**: $60,870,307

**Total Liabilities and Net Assets**: $120,231,429

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Susquehanna Regional Transportation Authority
Balance Sheet

As of May 31, 2023
SUSQUEHANNA REGIONAL TRANSPORTATION AUTHORITY

Financial Statement & Statistical Notes for May 2023

- The financial statements enclosed with these notes, are as of May 31, 2023. This is the eleventh month of fiscal year 2023.
- The presented financial statements reflect the adopted fiscal year 2023 budget.
- The income statement includes comparative previous fiscal year to date information.

Ridership

- Year to date comparisons to the prior year and to pre-covid levels are as follows:
  - Fixed Route ran 19% above last year and 65% of pre-covid ridership.
  - Paratransit was 15% above the previous year and 81% of pre-covid ridership levels.
  - Commuter Express was 12% above last year and 33% of pre-covid levels
  - Microtransit’s, ridership was 266% of the same time last year.

Revenue

- Year to Date Grant and Contract Income is below budget by $6.6 million because less subsidy was required than the budget anticipated.

Expenses

- Year to Date Total Expenses are $4.7 million, remaining at 8% lower than budget.
- Unfilled positions are down another five (5) from May and twenty-one (21) from March falling to a total of fifty-two (52) or 8% of approved positions. In March 11% of all approved positions were unfilled. Please see the graph and numbers by Division in the SRTA Dashboard.

Reserves

- Reserves are currently at goal. As of May 31, SRTA had 155 days of cash on hand. Cash received in June however increased the cash on hand to be consistent with the goal of the Authority to maintain 180 days of cash on average.

Line of Credit

- There are no draws on the organization’s lines of credit.

Capital Expenditure (over $50,000)

- Paratransit Vehicles $872,874
- Transfer Center/Cameron Street Bus shelter project $193,347

Featured Information

- With the Board’s approval and support, the maintenance department recently purchased and installed new maintenance software and added the position of Performance Maintenance Analyst to focus on improving the
newly consolidated department’s efficiency. The creation of actionable, visual, user friendly reporting is an early step in that planned process. Below is a graph of the number of SRTA active revenue producing vehicles by type and location, produced as part of the department’s newly designed reporting effort.
OPERATIONS – May

MAINTENANCE – May
Preventative Maintenance
Late
3%

On-time
97%

185 PMs Complete; 5 Overdue
CDH – 34 Completed; 0 Overdue
York – 58 Completed; 0 Overdue
Adams – 13 Completed; 0 Overdue
Cumberland – 13 Completed; 0 Overdue
Northumberland – 25 Completed; 1 Overdue*
Franklin – 11 Completed; 1 Overdue^* 
Columbia – 2 Completed; 0 Overdue
Montour – 2 Completed; 0 Overdue
Union/Snyder – 20 Completed; 3 Overdue~
Perry – 7 Completed; 0 Overdue

*Mechanic on vacation
^Vendor unable to schedule/complete
~Park out vehicles

Road Calls:

<table>
<thead>
<tr>
<th>Category</th>
<th>May 2023</th>
<th>YTD as of May 2022</th>
<th>May 2023</th>
<th>YTD as of May 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mechanical #</td>
<td>9</td>
<td>128</td>
<td>19</td>
<td>149</td>
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<tr>
<td>Non-Mech.</td>
<td>8</td>
<td>82</td>
<td>16</td>
<td>161</td>
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</table>

SAFETY – May

<table>
<thead>
<tr>
<th>Category</th>
<th>May 2023</th>
<th>YTD as of May 2022</th>
<th>May 2023</th>
<th>YTD as of May 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preventable</td>
<td>11</td>
<td>158</td>
<td>15</td>
<td>150</td>
</tr>
<tr>
<td>Non-Preventable</td>
<td>7</td>
<td>107</td>
<td>8</td>
<td>66</td>
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<tr>
<td>Passenger Injury</td>
<td>6</td>
<td>13</td>
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<td>10</td>
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<tr>
<td>Employee Injury</td>
<td>2</td>
<td>32</td>
<td>4</td>
<td>40</td>
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</tbody>
</table>

MARKETING – May

<table>
<thead>
<tr>
<th>Category</th>
<th>May 2023</th>
<th>YTD as of May 2022</th>
<th>May 2023</th>
<th>YTD as of May 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>PR Exposures#</td>
<td>16</td>
<td>54</td>
<td>21</td>
<td>124</td>
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<td>Outreach#</td>
<td>8</td>
<td>36</td>
<td>10</td>
<td>43</td>
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<tr>
<td>Pageviews#</td>
<td>133,778</td>
<td>1,436,350</td>
<td>140,392</td>
<td>973,704</td>
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<td>Unique Pageviews#</td>
<td>108,319</td>
<td>1,159,403</td>
<td>111,558</td>
<td>791,920</td>
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<tr>
<td>Bikes</td>
<td>2,648</td>
<td>25,821</td>
<td>1,868</td>
<td>20,357</td>
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</table>

CUSTOMER COMPLAINTS – May

Count Distribution By Category
114 Complaints/Commendations

- Service Issue
- Safety
- Operator Problem
- Other
- Customer Service
- Service Request
- Civil Rights

Road Calls:

- Mechanical
- Non-Mechanical
- Passenger Injury
- Employee Injury

Paratransit Total

- 561,180
- 643,394

Fixed Route Total

- 1,739,512
- 2,073,096

Express Total

- 30,414
- 34,083

Microtransit Total

- 21,032
- 56,046

Service Issue

- 6%
- 5%
- 2%
- 1%

Safety

- 10%

Operator Problem

- 13%

Other

- 13%

Customer Service

- 13%

Service Request

- 13%

Civil Rights

- 13%
<table>
<thead>
<tr>
<th>County</th>
<th>Paratransit Ridership - YTD</th>
<th>Fixed Route Ridership - YTD</th>
<th>Express Ridership - YTD</th>
<th>Microtransit Ridership – YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>YTD 2022</td>
<td>YTD 2023</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Adams</td>
<td>28,219</td>
<td>40,224</td>
<td></td>
<td></td>
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<tr>
<td>Columbia</td>
<td>29,642</td>
<td>33,370</td>
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<tr>
<td>Cumberland</td>
<td>76,410</td>
<td>88,339</td>
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<tr>
<td>Dauphin</td>
<td>124,316</td>
<td>115,843</td>
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</tr>
<tr>
<td>Franklin</td>
<td>33,976</td>
<td>38,940</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Montour</td>
<td>11,029</td>
<td>13,046</td>
<td></td>
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<tr>
<td>Northumberland</td>
<td>65,270</td>
<td>74,480</td>
<td></td>
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<tr>
<td>Perry</td>
<td>29,673</td>
<td>26,582</td>
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<tr>
<td>Union/Snyder</td>
<td>32,012</td>
<td>35,136</td>
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<tr>
<td>York</td>
<td>130,633</td>
<td>177,434</td>
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<tr>
<td></td>
<td>CDH 921,959</td>
<td>1,051,047</td>
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<tr>
<td>G-burg/Hanover Connector</td>
<td>4,887</td>
<td>7,844</td>
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<tr>
<td>Hanover</td>
<td>20,741</td>
<td>13,020</td>
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<tr>
<td>York</td>
<td>754,886</td>
<td>955,045</td>
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<tr>
<td>15 North</td>
<td>2,940</td>
<td>3,285</td>
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<tr>
<td>83 North</td>
<td>11,733</td>
<td>13,642</td>
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<tr>
<td>83 South</td>
<td>6,324</td>
<td>7,244</td>
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<tr>
<td>CDH</td>
<td>9,417</td>
<td>9,912</td>
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<tr>
<td>Franklin (Began 8/22)</td>
<td>-</td>
<td>9,519</td>
<td></td>
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<tr>
<td>North (Began 1/22)</td>
<td>4,706</td>
<td>28,881</td>
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<tr>
<td>South</td>
<td>16,326</td>
<td>17,646</td>
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</table>
#CDH Information Beginning 1/1/2022

## Top 5 Divisions - Open Positions

<table>
<thead>
<tr>
<th>Division</th>
<th>Approved Positions</th>
<th>Current employees</th>
<th>Number approved openings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adams Operators</td>
<td>30</td>
<td>27</td>
<td>3</td>
</tr>
<tr>
<td>Columbia Operators</td>
<td>12</td>
<td>12</td>
<td>0</td>
</tr>
<tr>
<td>Cumberland Operators</td>
<td>31</td>
<td>29</td>
<td>2</td>
</tr>
<tr>
<td>Dauphin Fixed Route</td>
<td>90</td>
<td>87</td>
<td>3</td>
</tr>
<tr>
<td>Dauphin Info Specialists</td>
<td>2</td>
<td>2</td>
<td>0</td>
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<tr>
<td>Dauphin Maintenance (Mechanics, Serviceperson)</td>
<td>22</td>
<td>20</td>
<td>2</td>
</tr>
<tr>
<td>Dauphin Paratransit</td>
<td>32</td>
<td>13</td>
<td>19</td>
</tr>
<tr>
<td>Franklin Operators</td>
<td>33</td>
<td>28</td>
<td>5</td>
</tr>
<tr>
<td>Montour Operators</td>
<td>7</td>
<td>7</td>
<td>0</td>
</tr>
<tr>
<td>Northumberland Operators</td>
<td>35</td>
<td>35</td>
<td>0</td>
</tr>
<tr>
<td>Perry Operators</td>
<td>21</td>
<td>21</td>
<td>0</td>
</tr>
<tr>
<td>Union/Snyder Operators</td>
<td>33</td>
<td>32</td>
<td>1</td>
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<tr>
<td>York Express</td>
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<td>7</td>
<td>0</td>
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<tr>
<td>York Fixed Route</td>
<td>63</td>
<td>54</td>
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<tr>
<td>York Maintenance (Mechanics and Porters)</td>
<td>17</td>
<td>17</td>
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<tr>
<td>York Paratransit</td>
<td>61</td>
<td>58</td>
<td>3</td>
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<tr>
<td><strong>Total - June 2023</strong></td>
<td><strong>646</strong></td>
<td><strong>594</strong></td>
<td><strong>52</strong></td>
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