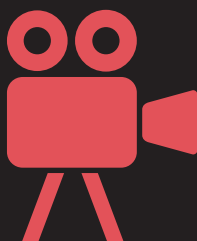


LET'S RIDE *together*



BUS SCHEDULES • SERVICES • INFORMATION

HOP GO GUIDE



Effective date
March 5, 2021

COVID-19 Safety Precautions



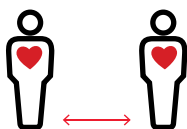
Let's wear masks to protect each other.

Masks are required on all rabbittransit vehicles.



Let's keep clean hands.

Hand sanitizing stations are available on most vehicles and common touch points are wiped down throughout the day.



Let's practice social distancing.

Barriers are installed around the drivers. Try to sit apart from other riders.



Let's cover our coughs.

Wear masks and cough into your elbow or a tissue to prevent illnesses from spreading.



Let's reduce contact by buying passes online or through Token Transit.

See rabbittransit.org for details.

LET'S RIDE *together*



Mission Statement

Mobility is an essential need in order to experience a high quality of life. **rabbittransit** dedicates itself to providing its constituents safe, reliable and customer-centered mobility services consistent with the stewardship of its resources.

Values

Core values are the things that our organization holds most important and will not compromise. **rabbittransit's** core values include:

- Safety
- Service
- Stewardship



For System Map, see pages 22,23

Snow Route Info



When a winter storm hits York County, changes may be made to the following rabbittransit fixed bus routes:

Route 1W

West Manchester Town Center - No Bannister Street or White Street service. Carlisle Avenue only.

Route 1E

East York - No service to Williams Road.

Route 2N

North York via North George Street
No change.

Route 3N

Northwest Plaza/UPMC Hospital - No change.

Route 4E

Memorial Outpatient - No change.

Route 5E

Haines Rd/Greensprings - No service to Greensprings Plaza or beyond on Mount Rose Ave.

Route 5W

West York/West York Ind. Park - No change.

Route 6N

York City Industrial Park/Manchester - No Service on Jefferson or Pershing Ave. Bus travels out Beaver St. between Jefferson and Parkway and inbound from Parkway to George St. No service to Colony Park.

Route 8S

York Hospital via George St. - No change.

Route 9S

York Hospital via Pershing Ave. - No change.

Route 10S

South York via. Queen / Red Lion - No service on Edgar Street hill. Route: Between Edgar Square & Rathton Rd. bus uses Peyton to Pine Streets.

Route 12

Wrightsville/Columbia - No change.

RIDER ALERTS

Receive rider alerts in your email or on your cell phone for unexpected changes to routes. ➡➡➡ Visit rabbittransit.org/alerts to sign up.

SIGN UP NOW!

Route 13

Dover - No service to Springfield Apts., Rehab Hospital, Moul Home or Country Meadows or YMCA in Dover. Route: Service beyond West Manchester Town Center is limited to Route 74 (Carlisle Rd.) only.

Route 16

York/Hanover - No change.

Route 32

Apple Hill Connector - No change.

Route 33

Industrial Park - No change.

HANOVER ROUTES

Route 20N

North Hanover via Kindig/Carlisle - No change.

Route 20S

South Hanover via Baltimore - No change.

Route 22N

North Hanover via Carlisle - No change.

Route GHC

Gettysburg-Hanover Connector - No change. Bus won't service unplowed lots.

Changes will be made on a route-by-route basis as needed. Whenever possible, all route changes will be announced prior to the change(s). Every attempt will be made to follow the listed snow routes. However, additional changes may be made if unexpected conditions occur. If weather and road conditions improve, buses will return to their regular routes.

Hours of Operation



Contact Information

717-846-7433

1-800-632-9063

Persons with a hearing or speech disability may call 711.

Fax: 717-848-4853

Email: info@rabbittransit.org

www.rabbittransit.org

Language Assistance

Upon request, language assistance is provided free of charge to assist in communicating with individuals who do not speak English. Interpretation services are available by calling 1-800-632-9063. Customers should identify their need upon calling.

Asistencia lingüística

Si lo solicita, se ofrece asistencia lingüística sin cargo para ayudar a la comunicación con personas que no hablan inglés. Los servicios de interpretación están disponibles llamando al 1-800-632-9063. Los clientes deben identificar su necesidad al llamar.

Customer Call Center Hours

Weekdays 7:00AM – 7:00PM

Saturday 7:45AM – 3:00PM

Main Office Hours

Weekdays 8:00AM – 5:00PM

415 Zarfoss Dr., York, PA 17404

Transfer Center Hours

Weekdays 7:00AM – 6:45PM

Saturday 7:45AM – 3:00PM

213 W. King St., York, PA 17401

Holidays

No service on the following holidays:
New Year's Day, Easter, Memorial Day,
Fourth of July, Labor Day, Thanksgiving
and Christmas.

ADA Visitor Policy

Individuals who are ADA eligible in another jurisdiction and are visiting the **rabbittransit** service area may use ADA Complementary Paratransit. Please call 1-800-632-9063 to discuss our ADA visitor policy.

Lost and Found

Please remember to collect all personal belongings when leaving the bus. **rabbittransit** is not responsible for lost or stolen items. Items found will be disposed of on a weekly basis.

Snow Routes

In cases of inclement weather, **rabbittransit** may alter its regular routes and transition to modified snow routes. Detailed snow route information can be found on the website and on page 4.

Travel Training

Travel training is available for those interested in learning how to ride public transit. We'll ride with you! For more info about this FREE service, contact **rabbittransit**.

Disruptive Behavior

rabbittransit may discontinue the service of any customer who endangers the safe operation of the vehicle, endangers another passenger, themselves, or the **rabbittransit** driver.

Capacitación para viajar

La formación en viajes está disponible para todos aquellos que estén interesados en aprender a manejarse en transporte público. ¡Saldremos con usted! Para obtener más información sobre este servicio GRATIS, póngase en contacto con **rabbittransit**.

Fixed Route Fares

rabbittransit, York County's public transportation system, is made up of sixteen (16) fixed routes serving York and its surrounding suburbs, three (3) fixed routes serving Hanover and three (3) commuter routes.

Cash Fares *Please note: Fares are subject to change*

	Full Fare	Prepaid One Ride Pass	Persons w/Disabilities* Half Fare Program "Medicare Cards"	Registered Seniors† 65+ "PA ID Card"
Effective July 2014	\$1.60	\$1.50	\$0.80	FREE!

Exact fare requested. No cash refunds. Change cards issued upon request. Change cards can only be used on board the bus. **rabbittransit** is not able to accept change cards toward the purchase of a pass or in exchange for cash. Damaged change cards will not be replaced. Change cards are good for one year.

All pass sales are final. No refunds are given.

Transfers are free. Please see page 8 for more information about transferring.

- **Children:** Children under 3'8" (44 inches) ride free when accompanied by a fare paying passenger. When boarding the bus, please see the designated measurement zone at the driver's area.

- **Students:** There is no student rate for cash fares. Discounted student passes are available for full-time student passengers 17 years of age and under. Please see next page for details.

- **College Students:** Please check with your individual school for a **rabbittransit** Pass Program.

† Senior Citizens age 65 or older ride fixed route free at any time with a valid Senior Free Fare Card. To receive the Senior Free Fare Card, seniors must bring approved proof of age to **rabbittransit**'s main office or to the Downtown Transfer Center. An application must be completed and the card will be issued immediately. You may also request an application by mail. For more information, contact **rabbittransit** at 1-800-632-9063.

Half Fare Program*

A Medicare card is sufficient proof for eligibility for the Federal Half Fare program.

Passengers with a disability, as defined by the Americans with Disabilities Act, may be eligible for a Pennsylvania Reduced Fare Transit Identification Card to ride regular fixed route buses for one-half the regular full fare. Passengers may bring their Medicare card to **rabbittransit**'s main office or to the Downtown Transfer Center to receive their identification card. If you do not possess a Medicare card, you may request to have an application mailed to you. A doctor will need to sign the application to verify your disability.

Once this is done, you may either mail the completed application to **rabbittransit** or return it in person and a Reduced Fare Transit Identification Card will be issued to you.

When passengers turn 65, **rabbittransit** encourages them to apply for the senior free fare card and ride for free. Passengers over 65 may also use their Medicare Card to ride for half fare.

The Half Fare Program applies to cash fares only and is not to be used in coordination with a pass purchase or for **rabbitEXPRESS**.



All buses are equipped with lifts and kneelers to assist riders traveling with a wheelchair or other mobility device.

Fixed Route Passes

Bus passes save you money and make your trip easier!

One Ride Hop-n-Go Pass

Riders can purchase one ride passes and help make for a faster bus system as we reduce the use of dollar bills that are fed into fare collection devices.

One Ride	\$1.50
Multiple of 10	\$15.00

11 Ride Hop-n-Go Pass*

Ideal for riders who require flexibility. 11-ride passes are good for 11 one-way trips. These passes need not be used consecutively and they never expire.

*Under age 17 & Student	\$10.00
Adult	\$15.00

31 Day Hop-n-Go Pass*

Ideal for frequent riders. These passes offer unlimited consecutive rides in a 31-day period. The time period begins on the first date that the pass becomes activated in the fare box.

*Under age 17 & Student	\$35.00
Adult	\$42.00

1 Day Hop-n-Go (All Day Pass)**

This pass offers convenient, economical and unlimited travel on any **rabbittransit** fixed route bus for one day.

**Onboard Adults & Students	\$4.50
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* Student passes can only be purchased at the Transfer Center and **rabbittransit** main office locations for passengers 17 years of age and under.

** Purchase available on board bus only.

How to Purchase Passes

Online

www.rabbittransit.org

In Person

rabbittransit 415 Zarfoss Dr., York

Downtown Transfer Center

213 W. King Street, York

Guthrie Memorial Library

2 Library Place, Hanover

Borough of Hanover

44 Frederick Street, Hanover

Penn Township

20 Wayne Avenue, Hanover

By Mail

Send check and completed order form to:
rabbittransit 415 Zarfoss Dr., York, PA 17404

*Lost or damaged passes can be replaced with an equivalent for a fee. Original receipt required. Contact **rabbittransit** for more details.*

Disruptive Behavior

rabbittransit may discontinue the service of any customer who endangers the safe operation of the vehicle, endangers another passenger, themselves, or the **rabbittransit** driver.

ADA Complementary Paratransit Program (ADA)

Qualified individuals who cannot use fixed route bus service. ADA Complementary Paratransit is for trips that originate/end within $\frac{3}{4}$ mile of a fixed route bus. This service operates during the same days and hours as fixed route service. A one-way paratransit fare for ADA Complementary Paratransit is typically twice the amount of the current bus fare for fixed route. This service is not eligible on **rabbitEXPRESS** routes. See our Paratransit Shared Ride Guide for more info.

PARATRÁNSITO DE ADA (ADA)

Personas que cumplan con los requisitos y que no puedan usar el servicio de autobuses de rutas fijas. El Programa complementario de paratransito de ADA es para viajes que se originan o terminan en un radio de $\frac{3}{4}$ de milla de un autobús de ruta fija. Este servicio funciona durante los mismos días y horas que el servicio de ruta fija. Una tarifa de paratransito unidireccional para ADA Complementary Paratransit es típicamente dos veces la cantidad de la tarifa actual de autobús para la ruta fija. Este servicio no es elegible en las rutas **rabbitEXPRESS**. Consulte nuestra Guía de paratransito para obtener más información.

How to Ride Fixed Route

From Dallastown to Dover, Wrightsville to Hanover, and just about everywhere in between, rabbittransit has a bus route that will get you where you need to go.

Identifying Your Bus

Each bus route has its own route number and covers a different area. Letters designate the general direction a bus travels (for example, E = East, N = North, etc.). In addition, each route has a regular time schedule to help you determine when the bus will be departing from various timepoints along the route. To find the closest bus stop on your selected route, look for a rabbittransit bus stop sign. On routes 1 through 9, bus stop signs are typically posted every 2 blocks. Stand beside the sign and the bus will arrive to pick you up. Flag stops are as follows: Route 6 (North of HACC), Route 12, Route 13 and Route 16. If you are on a flag route with no bus stop signs nearby, you can flag the bus driver down anywhere on the route that's safe for the driver to pull over. Be sure to stand on the correct side of the road. Flag stops do not apply to rabbitEXPRESS Commuter Bus Service.

Hopping on the Bus

Always try to arrive a few minutes early.

Be sure to stand on the same side of the road that the bus is traveling. Read the electronic signs on the front or side of the bus – they tell you the route number and where it's headed. When the correct bus arrives, have the exact fare or your Hop-n-Go card ready. Please allow any passengers to exit before you hop on. Once on the bus, insert your money or your Hop-n-Go card into the farebox next to the driver. After paying your fare, if there is an empty seat please take it. If you must stand, hold on to a handrail or post. Please remember the front seats are reserved for senior citizens and passengers with disabilities.

As you are riding, pay attention and watch for your stop. About a block before your stop, let the driver know you want to hop off by pulling the cord or pressing the rubber strip between the windows. If you don't know the area, ask the driver to let you know when nearing your stop.



Remember, drivers don't carry cash and cannot make change!

Transferring Buses

If you need to take more than one bus to complete a one-way trip, ask your driver immediately for the number of free transfers you will need. Letting the driver know in advance that you need a transfer helps save you time as the driver coordinates with other buses. Transfers are good for one hour after being issued. **Riders must transfer at designated transfer points.** Transfer connections are not guaranteed.

Leaving the Bus

Remain seated until the bus comes to a complete stop. Please use the rear door to hop off the bus. Remember to always check traffic when exiting. Traffic doesn't stop for our buses like it does for a school bus, so never cross in front of the bus!



Accessibility/Reasonable Modification:

All buses are equipped with lifts and kneelers to assist riders traveling with a wheelchair or other mobility device. Passengers may request reasonable modifications to assist them in accessing mobility services. Passengers may contact the mobility planning office at 1-800-632-9063 for more information.

Cómo Viajar en una Ruta Fija

De Dallastown a Dover, de Wrightsville a Hanover, y a casi todos los puntos intermedios entre ellos, rabbittransit tiene una ruta de autobús que lo llevará adonde usted necesita ir.

Identificar su autobús

Cada ruta de autobús tiene su propio número de ruta y cubre un área diferente. Las letras designan la dirección general en que viaja un autobús (por ejemplo: E = Este, N = Norte, etc.) Además, cada ruta tiene un horario regular para ayudarlo a determinar cuándo partirá el autobús desde diversos puntos de tiempo a lo largo de la ruta. Para encontrar la parada de autobús más cercana en su ruta seleccionada, busque una señal de parada de autobús de **rabbittransit**. En las rutas 1 a 9, las señales de parada de autobús están colocadas, típicamente, cada 2 cuadras. Permanezca al lado de la señal y el autobús llegará a recogerlo. Si no hay una parada designada por los siguientes Ruta: Ruta 6 (norte de HACC), Ruta 12, Ruta 13 y Ruta 16. Usted puede señalar al conductor del autobús en cualquier lugar de la ruta que sea seguro para que el conductor se detenga. Asegúrese de pararse en el lado correcto de la carretera. Solo puede obtener el servicio de Commuter Bus de **rabbitEXPRESS** en una parada designada.

Abordar el autobús

Siempre trate de llegar unos minutos antes. Asegúrese de estar parado del lado de la ruta en cuya dirección se desplace el autobús. Lea los rótulos electrónicos al frente o lado del autobús —éstos le dicen el número de la ruta y hacia dónde se dirige—. Cuando llegue el autobús correcto, tenga lista la tarifa exacta o su tarjeta Hop N-Go. Por favor, permita que los pasajeros bajen antes de abordar el autobús. Una vez en el autobús, introduzca su dinero o su tarjeta Hop N-Go en la máquina para pagar que se encuentra al lado del conductor. Después de pagar su pasaje, si hay un asiento vacío, por favor siéntese. Si debe permanecer de pie, agárrese de un pasamanos o un poste. Por favor, recuerde que los asientos delanteros están reservados para ancianos y pasajeros con incapacidades.

Al viajar, preste atención a su parada de destino. Aproximadamente una cuadra antes de su parada de destino, hágale saber al conductor que se va a bajar jalando el cordón o presionando la banda de caucho entre las ventanas. Si no conoce el área, pídale al conductor que le haga saber al estar cerca de su parada de destino.



¡Recuerde, los conductores no llevan dinero en efectivo y no pueden darle cambio!

Transbordo entre autobuses

Si necesita abordar más de un autobús para completar un viaje en un solo sentido, pídale al conductor, inmediatamente, los boletos de transbordo gratis que necesitará. Hacerle saber al conductor con anticipación que usted necesita hacer un transbordo le ayuda a ahorrar tiempo, ya que el conductor coordina con otros autobuses. Los boletos de transbordo tienen una validez de una hora después de haber sido emitida. Los viajeros deben hacer las transferencias en los puntos de transferencia designados.

Salir del autobús

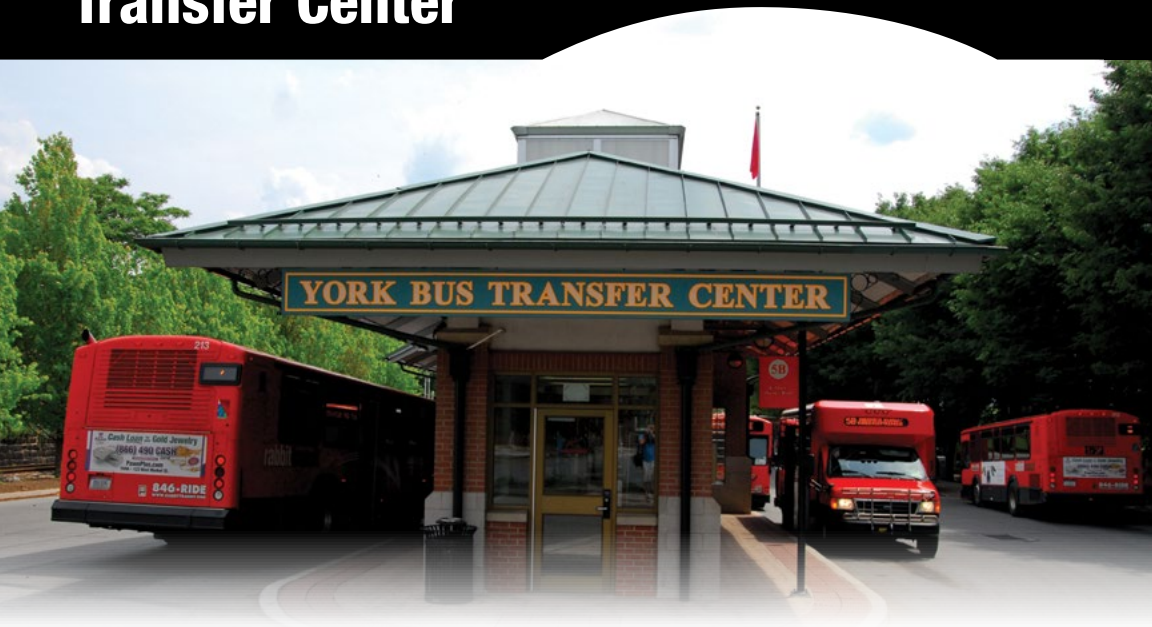
Permanezca sentado hasta que el autobús se haya detenido por completo. Por favor, use la puerta trasera para salir del autobús. Al salir del autobús, recuerde siempre poner atención al tráfico. ¡El tráfico no se detiene por nuestros autobuses como lo hace por un ómnibus escolar, así que nunca cruce delante del autobús!



Accesibilidad/Modificación

razonable: Todos los autobuses están equipados con elevadores y reclinatorios para ayudar a los pasajeros que viajan con una silla de ruedas u otro dispositivo para movilidad. El pasajero puede solicitar ciertas modificaciones para ayudarlo a acceder a los servicios de movilidad. Para esto, la persona debe ponerse en contacto con la oficina de planificación de movilidad llamando al 1-800-632-9063 para obtener más información.

Downtown York Transfer Center



COMING SOON: 2021 TRANSFER CENTER RENOVATION

Stay tuned for details!

Passenger Etiquette



To make your ride as safe and enjoyable as possible, please follow these tips...

- ✓ Please do not smoke, eat or drink on the bus. The use of e-cigarettes is prohibited.
- ✓ Please do not litter on or off the bus. Many bus stop areas are on private property and could be removed.
- ✓ Be courteous. Seats next to the doors are reserved for senior citizens and riders with disabilities. Please give your seat to someone who needs it more than you.
- ✓ Guide/service animals are permitted aboard the bus.
- ✓ For those traveling with pets, we ask riders to bring pets onboard who are fully contained in a pet carrier. The carrier should be able to ride on your lap if extra space is needed for other passengers onboard.
- ✓ Everyone must be behind the white line before the bus can leave its stop.
- ✓ Please do not lean against the bus doors.
- ✓ Aisles must be kept clear of strollers, carts, packages, etc.
- ✓ Please attend to children while on the bus.
- ✓ Please do not disturb or harass other passengers. Loud and disruptive riders will be asked to hop off the bus.
- ✓ Conversations on cellular devices should not distract the driver or other passengers.
- ✓ Please enjoy audio or video devices with headphones.
- ✓ Please refrain from cursing and using profanity.

Buenas costumbres del pasajero

Para hacer su viaje tan seguro y agradable como sea posible, por favor sigue estos consejos...

- ✓ Por favor, no fume, coma ni beba en el autobús. Se prohíbe el uso de cigarros electrónicos.
- ✓ No tire basura en el autobús o fuera de él. Muchas áreas de paradas del autobús están en propiedad privada y podrían ser eliminadas.
- ✓ Sea cortés. Los asientos al lado de las puertas están reservados para ancianos y pasajeros con incapacidades.
- ✓ Los animales de servicio/guía están permitidos a bordo del autobús.
- ✓ Las mascotas deben estar contenidas en portadores.
- ✓ Todos deben estar atrás de la línea blanca antes de que el autobús pueda dejar la parada.
- ✓ Por favor, no se apoye contra las puertas del autobús.
- ✓ Los pasillos deben estar libres de coches de niño, carritos, paquetes, etc.
- ✓ Por favor, asista a los niños mientras esté en el autobús.
- ✓ Por favor, no perturbe ni acose a otros pasajeros. A los pasajeros ruidosos y perturbadores se les pedirá bajarse del autobús.
- ✓ Las conversaciones en dispositivos celulares no deben distraer al conductor u otros pasajeros.
- ✓ Por favor, disfrute de los dispositivos de audio o video con audífonos.
- ✓ Por favor, evite maldecir y usar malas palabras.
- ✓ Por favor, no utilice más de un asiento a la vez cuando los lugares estén limitados.

Cash Fares

	One-Way Adult	One-Way Student	One-Way Senior	Persons w/Disabilities
83S rabbitEXPRESS (York to Northern Maryland)	\$5.00	\$5.00	Free with PA Senior Free Fare Card	\$5.00
83N rabbitEXPRESS (York to Harrisburg)	\$3.50	\$3.50	Free with PA Senior Free Fare Card	\$3.50
15N rabbitEXPRESS (Gettysburg to Harrisburg)	\$3.50	\$3.50	Free with PA Senior Free Fare Card	\$3.50

Exact fare requested if using a cash fare to board. No cash refunds. Change cards are issued upon request on board the bus. **rabbittransit** is not able to accept change cards toward the purchase of a pass or in exchange for cash. Damaged change cards will not be replaced. Change cards are good for one year. All pass sales are final. No refunds are given. Children do not ride for free. This applies to all ages including children under the age of 5. **Please note:** Fares may be subject to change. **rabbitEXPRESS** service offers limited stops along its routes. See pages 64-69 for timepoint locations.

Transfers

Please alert the driver at the beginning of your trip that you will need a transfer to complete your one-way trip. **rabbitEXPRESS** riders may board a fixed route **rabbittransit** vehicle in York or Gettysburg with a transfer from the **rabbitEXPRESS** bus for free. Transfers are good for one hour after being issued. Obtain the transfer at the end of your trip.

Riders using a transfer ticket from a fixed route bus to board a **rabbitEXPRESS** vehicle will be responsible for paying the difference in fares.

***rabbitEXPRESS** monthly passholders may ride any **rabbittransit** fixed route bus for free at any time.



Emergency Ride Home Program

Anyone who is **registered** and commutes to work at least twice a week is eligible. This is a reimbursement program. Reimbursement is based on the receipted taxi fare or the equivalent of the IRS rate for mileage reimbursement. You must pay for the emergency ride, and then submit a reimbursement form. The program is limited

to those who cannot travel home by their usual means due to illness, family crisis or a non-routine work demand. Transportation systems' delays will be reimbursed if there is not another alternative available later. There is a maximum of six (6) emergency rides per calendar year per commuter.

rabbitEXPRESS Passes

Bus passes save you money and make your trip easier!

11 Ride Express Hop-n-Go Pass

Ideal for riders who require flexibility. 11 ride passes are good for 11 one-way trips. These passes need not be used consecutively and they never expire.

(York to Northern Maryland) 83S	\$50.00
(York to Harrisburg) 83N	\$31.00
(Gettysburg to Harrisburg) 15N	\$31.00

1 Month Express Hop-n-Go Pass*

Ideal for frequent riders. These passes offer unlimited consecutive rides in a 31-day period. The period begins on the first date that the pass becomes activated in the fare box.

(York to Northern Maryland) 83S	\$136.00
(York to Harrisburg) 83N	\$95.00
(Gettysburg to Harrisburg) 15N	\$95.00

** Can be used on any rabbittransit fixed route bus for free.*

Transit Vouchers

We accept a variety of transit vouchers from participating employers.

Transit Tax Incentive

Section 132(f) of the Federal tax code enables employers to offer pre-tax purchase of up to \$265 per month in qualified transit, train or vanpooling benefits. rabbittransit's partner, Commuter Services, helps employers set up these plans as part of its free services. For more information, contact 1-866-579-RIDE or visit www.PaCommuterServices.org.

COMMUTER SERVICES
OF PENNSYLVANIA

How to Purchase Passes

Online

www.rabbittransit.org

In Person

rabbittransit Administrative Office
415 Zarfoss Dr., York

Downtown Transfer Center
213 W. King Street, York

rabbittransit Gettysburg Administrative Office
257 North 4th Street, Gettysburg

By Mail

Send check and completed order form to:

rabbittransit
415 Zarfoss Dr.
York, PA 17404



rabbitEXPRESS Commuter Services

Hop-a-Ride Locations

Park and Ride lots provide an essential service – a place to leave the car – for customers who are not within walking or biking distance or cannot take public transportation to the rabbitEXPRESS.

Transit Park and Ride lots are for customer parking and are not available for residential, commercial, or long-term parking, or for recreational use.

Park and Ride locations include:

- Exit 24/Emigsville (Served by 83N & 83S)
- Exit 33/Yocumtown (Served by 83N)
- Haines Road (near Salvation Army) (Served by 83N)
- Exit 16/Queen St. South York Value Center – Price Rite (Served by 83S)
- Exit 4/Shrewsbury – 15239 Elm Drive, New Freedom (Served by 83S)
- Gateway Gettysburg (Served by 15N)
- Dillsburg–Dollar General (Served by 15N)
- Winding Hill Road (Served by 15N)

Please park only in designated areas in Park and Ride lots. Parking in non-designated areas could result in your vehicle being towed. This would not necessarily be at rabbittransit's request, but could be done by various jurisdictions that monitor these facilities for compliance with the legal codes that govern them.

While rabbittransit and local law enforcement staff check Park and Ride lots, there is not full-time security personnel at these facilities. Park and Ride patrons are encouraged to lock cars, not leave valuables in sight, and report suspicious activity at transit facilities or on buses to the police or to bus drivers. Please note that parking in any Park and Ride lot is at your own risk.

rabbittransit staff is always working to improve security on our buses and at our facilities. Our highest priority is to keep people safe as they travel throughout our system.

NOTE: The York Transfer Center does not have any public parking.

Amtrak/Airport Connections

The rabbitEXPRESS makes connections to multiple regional transportation providers including:



Amtrak – Harrisburg Station

rabbitEXPRESS 83N and 15N connect with Amtrak at the train station (4th St. & Chestnut St.) in downtown Harrisburg.

Capital Area Transit - Harrisburg International Airport (HIA)

rabbitEXPRESS 83N and 15N riders can make a connection at the downtown Harrisburg transfer center (2nd St. & Market St.) to board the Route 7 Capital Area Transit (CAT) bus to reach the airport.

MTA Light Rail - Baltimore Washington International Airport (BWI)

rabbitEXPRESS 83S connects to the MTA Light Rail at the Hunt Valley Light Rail Stop and the Timonium (Fairgrounds) Light Rail Stop, which make connections to the airport.

rabbitEXPRESS Rider Information

Accessibility/Reasonable Modification



All vehicles are equipped with lifts and kneelers to assist riders traveling with a wheelchair or other mobility device. Passengers may request reasonable modifications to assist them in accessing mobility services. Passengers may contact the mobility planning office at 1-800-632-9063 for more information.

Bikes and Storage

All rabbitEXPRESS vehicles are equipped with luggage compartments or racks for your storage needs—perfect when traveling to places such as Amtrak or the Airport. There is a large cargo/storage area available underneath most rabbitEXPRESS vehicles that can be utilized to stow bicycles. Some vehicles also have bike racks. Be more mobile than ever before and finish your trip by biking there. Plus, bikes ride free!

Restrooms

Restrooms onboard rabbitEXPRESS vehicles are not operational. rabbittransit has no physical way of emptying or cleaning the septic systems in the vehicles, which is also cost prohibitive.

Standing in the Aisle

Should the bus be full to capacity, standees are allowed.

Rider Alerts

rabbittransit's Rider Alert Service enables riders to receive updates regarding delays, route changes and other general information. Choose your specific bus route and the system will send out service announcements to passengers via email, text message or voice call.

RIDER ALERTS

Receive rider alerts in your email or on your cell phone for unexpected changes to routes. → → →

SIGN UP NOW!

Visit rabbittransit.org/alerts to sign up.

Smartphone apps

Track your bus in real time on a FREE app for your phone. Search “myStop” in the App Store or Google Play store and select rabbittransit.

MTA Bus Stops

rabbitEXPRESS Route 83S operates within the Maryland Transit Administration (MTA) service area. 83S buses will stop at any marked MTA bus stop along the designated route for alighting passengers, however, all boarding locations must be pre-approved by rabbittransit.

Disruptive Behavior

rabbittransit may discontinue the service of any customer who endangers the safe operation of the vehicle, endangers another passenger, themselves, or the rabbittransit driver.

WiFi is available on all rabbitEXPRESS vehicles. In addition, select buses are equipped with 12 Volt Power source stations for laptops and electronics.

WiFi



York Fixed Routes



See rabbittransit.org for most up-to-date schedules.

Route 1E—Transfer Center to Pleasant Acres Home

Provides regular service between Downtown York and the Galleria Mall via East Market Street. Destinations along the way include East York Walmart, York Marketplace, York Town Center, WellSpan Education Center, YTI Career Institute and Pleasant Acres. Buses run approximately every half-hour.

Route 1W—Transfer Center to West Manchester Town Center

Provides regular service between Downtown York and West Manchester Town Center via Carlisle Road. Destinations along the way include York Expo Center, Delco Center, Commerce Square and York Crossing. During the morning and afternoon rush hours, buses run approximately every half-hour.

Route 2N—Transfer Center to Crossroads Shopping Center

Runs between Downtown York and Manchester Crossroads via North George Street. Destinations include York Revolution Stadium, Greyhound Bus Terminal and Northgate Shopping Center.

Route 3N—Transfer Center to UPMC Medical Hospital

Runs between Downtown York and Northwest Plaza and UPMC Hospital along Roosevelt Avenue.

Route 4E—Transfer Center to Memorial Outpatient

Runs between Downtown York and Memorial Outpatient via East Princess Street.

Route 5E—Transfer Center to Haines Road

Connects Downtown York, Salvation Army and Greensprings Plaza via Prospect Street/Mount Rose, and Mount Rose/Prospect Road. During the weekday morning and afternoon rush hours, buses run approximately every half-hour.

Route 5W—West York Industrial Park to Transfer Center

Runs between Downtown York and West York along West Princess St. and West Market St. Provides weekday service to West York Industrial Park. This route services rabbittransit's Administrative office at 415 Zarfoss Drive, York

Route 6N—Transfer Center to Espresso Way

Runs between Downtown York, York City Business & Industrial Park via Pennsylvania Avenue. Monday through Saturday service extends to Manchester Industrial Parks during peak hours. Destinations include Harrisburg Area Community College (HACC) - York Campus, Consolidated School of Business, Farmbrook, Willow Springs, York County Industrial Park, Lutheran Home and York Revolution Stadium.

Route 8S—WellSpan York Hospital to Transfer Center

Runs between Downtown York and the WellSpan York Hospital via South George Street.

Route 9S—WellSpan York Hospital to Transfer Center

Runs between Downtown York and WellSpan York Hospital via Pershing.

Route 10S—Transfer Center to Red Lion

Provides regular service between Downtown York and South York Plaza with weekday service to Leaders Heights, Dallastown and Red Lion via South Queen Street. Other destinations along the way include Edgar Square, Penn State York Campus, Queensgate Shopping Center, South York Value Center, York County School of Technology, Elizabethtown College, Wellspan Dialysis and Orthopedic & Spine Specialists (OSS).

Route 12—East York Walmart to Locust Street at 3rd Street

Provides weekday service to East York Walmart, Hallam, Wrightsville and Columbia via 462 East. Connection to Downtown Lancaster and Lancaster Amtrak via Red Rose Transit. Flag the bus driver down anywhere on the route that is safe for the driver to pull over.

Route 13—Dover to West Manchester Town Center

Provides weekday service between West Manchester Town Center and Dover via Carlisle Road and Fox Run Road. Destinations include Margaret Moul Home, Country Meadows, Normandie Ridge and UPMC Hospital. Flag the bus driver down anywhere on the route that is safe for the driver to pull over.

Route 16—E. Walnut St. at York St. to Transfer Center

Provides weekday service between Downtown York, rabbittransit main office, Spring Grove and Downtown Hanover via West Market Street and Route 116. This trip also meets Routes 20N, 20S, and 22N at the Downtown Hanover stop. Flag the bus driver down anywhere on the route that is safe for the driver to pull over.

Routes 20N, 20S, and 22N—Hanover

Route 32—Apple Hill Medical Center to WellSpan York Hospital

Provides free limited weekday service between WellSpan York Hospital and Apple Hill. Flag the bus driver down anywhere on the route that is safe for the driver to pull over.

Route 33—West Market Street at Clinton Street to FedEx Lewisberry

Provides service to ES3 and FedEx.

Route GHC—Gettysburg-Hanover Connector

The Gettysburg-Hanover Connector links the fixed route systems of Gettysburg and Hanover.

rabbitEXPRESS Routes



Route 15N rabbitEXPRESS—Gettysburg Transit Center to HACC Harrisburg Campus

Provides multiple round trips during weekdays between Gettysburg and Harrisburg. Destinations include Downtown Harrisburg, State Capitol Complex, Harrisburg Amtrak Station, Farm Show Building, HACC (Harrisburg Campus) and the Harrisburg International Airport (via Route 7 CAT bus, morning only). Park and Ride lots are available.

Route 83N rabbitEXPRESS—Transfer Center to HACC Harrisburg Campus

Provides multiple round trips during weekdays between York and Harrisburg. Destinations include Downtown Harrisburg, State Capitol Complex, Harrisburg Amtrak Station, Farm Show Building, HACC (Harrisburg Campus) and the Harrisburg International Airport (via Route 7 CAT bus, morning only). Park and Ride lots are available.

Route 83S rabbitEXPRESS—701 E. Joppa Rd. Black and Decker to Transfer Center

Provides multiple round trips during weekdays between York and Northern Maryland. Destinations include Emigsville, Shrewsbury, MTA Light Rail Hunt Valley/Timonium, Black & Decker, Towson Commons and BWI Airport (via MTA Light Rail). Park and Ride lots are available. Please note that the rabbitEXPRESS Route 83S operates within the Maryland Transit Administration (MTA) service area. 83S buses will stop at any marked MTA bus stop along the designated route for alighting passengers, however, all boarding locations must be pre-approved by rabbittransit.



SENIORS RIDE FREE ON FIXED ROUTE!

- Complete Application
- Mail with Photocopy of Proof of Age
- Bus Pass Mailed to You
- Traveling Training Available

Apply now for your FREE bus pass!

1-800-632-9063

www.rabbittransit.org

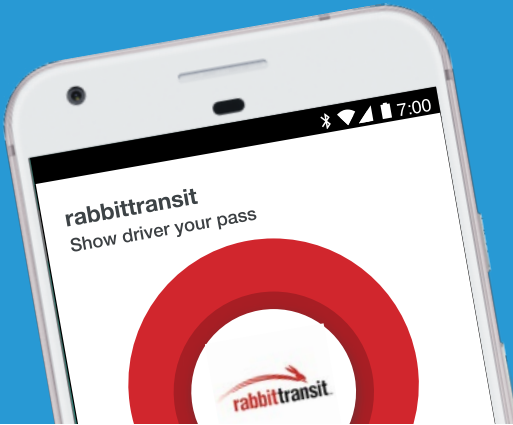
Ride the Bus!



rabbittransitSM

No Cash. No Cards. No Contact.

- ① Get Token Transit App
- ② Buy any bus pass
- ③ Show phone to board



Token Transit



STOP HOPPERSM

ONLY \$2.00
PER RIDE
FREE FOR
SENIORS
65+

The easiest way to get around.

Stop Hopper is an on-demand microtransit service available Monday-Friday, 7:00AM - 7:00PM in portions of East York and Red Lion/Dallastown.

How to Ride:



1. Download the app and create your account.

If you have a smartphone, search "Stophopper" in your app store.



2. Request a ride.

Enter your pick-up and drop-off addresses, and we'll send you some ride options! Choose the pick-up time that works best for you.



3. Meet your driver.

You'll be asked to meet your driver at a nearby pick-up spot. We'll give you specific instructions on where to go!

4. Hop on and enjoy your ride!

All vehicles are ADA accessible.

No smartphone? No problem! Call 1-800-962-9063 to request a ride!



Need Supplies? Hop to GIANT.



West York GIANT Shuttle

Shuttle runs to the GIANT Food Store in West York on Mondays, Wednesdays and Fridays.

Departure Time	Location
9:45AM	Dutch Kitchen - 381 W. Market St.
9:50AM	Shady Oak - 252 W. College Ave.
10:00AM	Kingston House - 1243 W. King St.
10:05AM	Carriage Works - 50 S. Highland Ave.
10:15AM (arrival)	GIANT - 1255 Carlisle Rd.

East York GIANT Shuttle

Shuttle runs to the GIANT Food Store in East York on Tuesdays, Thursdays and Saturdays.

Departure Time	Location
9:45AM	York Towne House – 200 N. Duke St.
9:50AM	Delphia House – 350 E. Philadelphia St.
9:55AM	Broad Park Manor – 133 S. Broad St.
10:00AM	Broad Park Manor – 440 E. King St.
10:05AM	Broad Park Manor – 449 E. King St.
10:10AM	White Rose Senior Center – 27 S. Broad St.
10:15AM	Hudson Park Apts – 401 Ridge Ave.
10:30AM (arrival)	GIANT - 2415 E. Market St.

**Bus Departs GIANT at 11:45AM
for return trip.**

Please note:

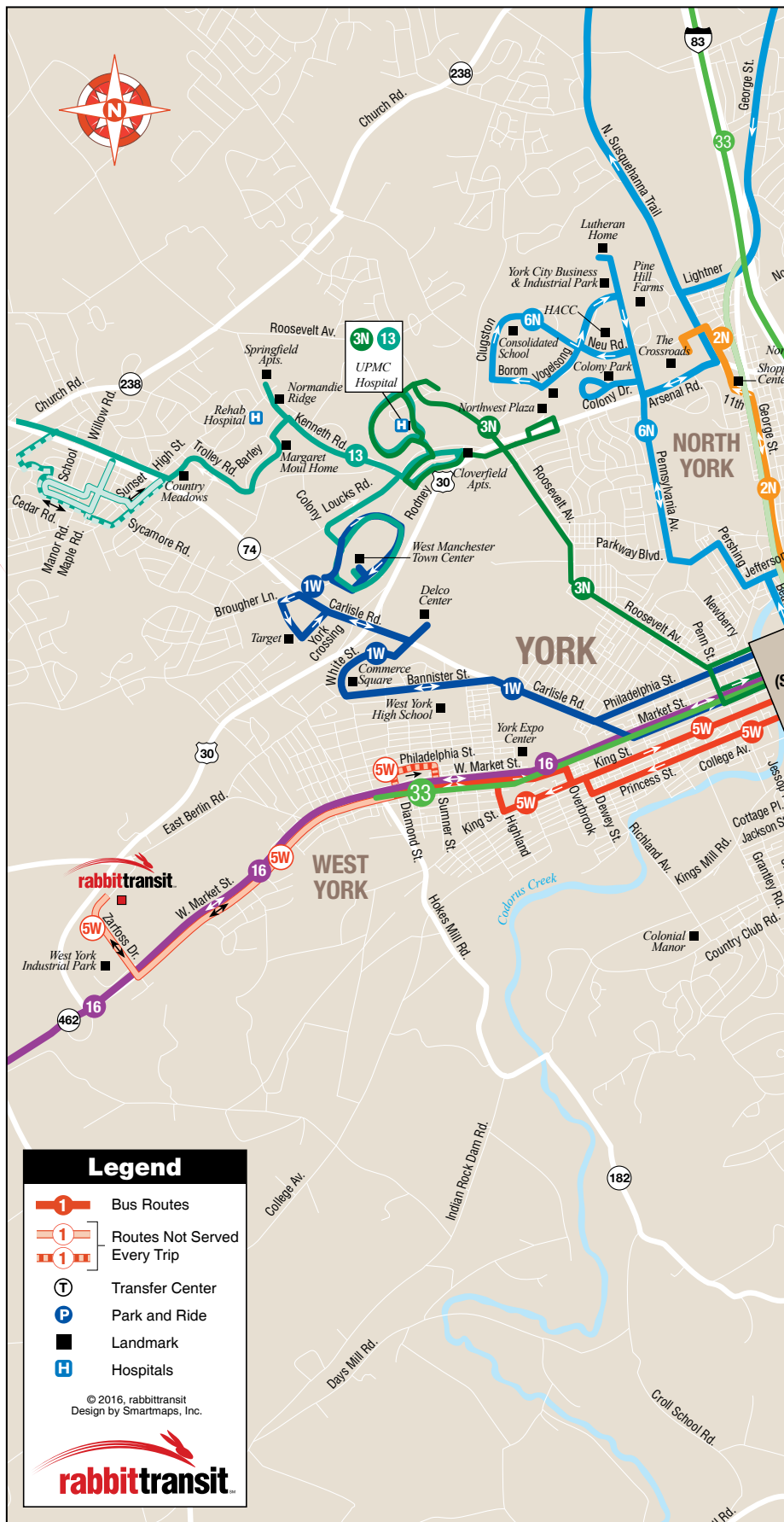
- Personal shopping carts are permitted onboard the bus
- All vehicles are ADA accessible
- All vehicles have lifts for those needing assistance with stairs or carts

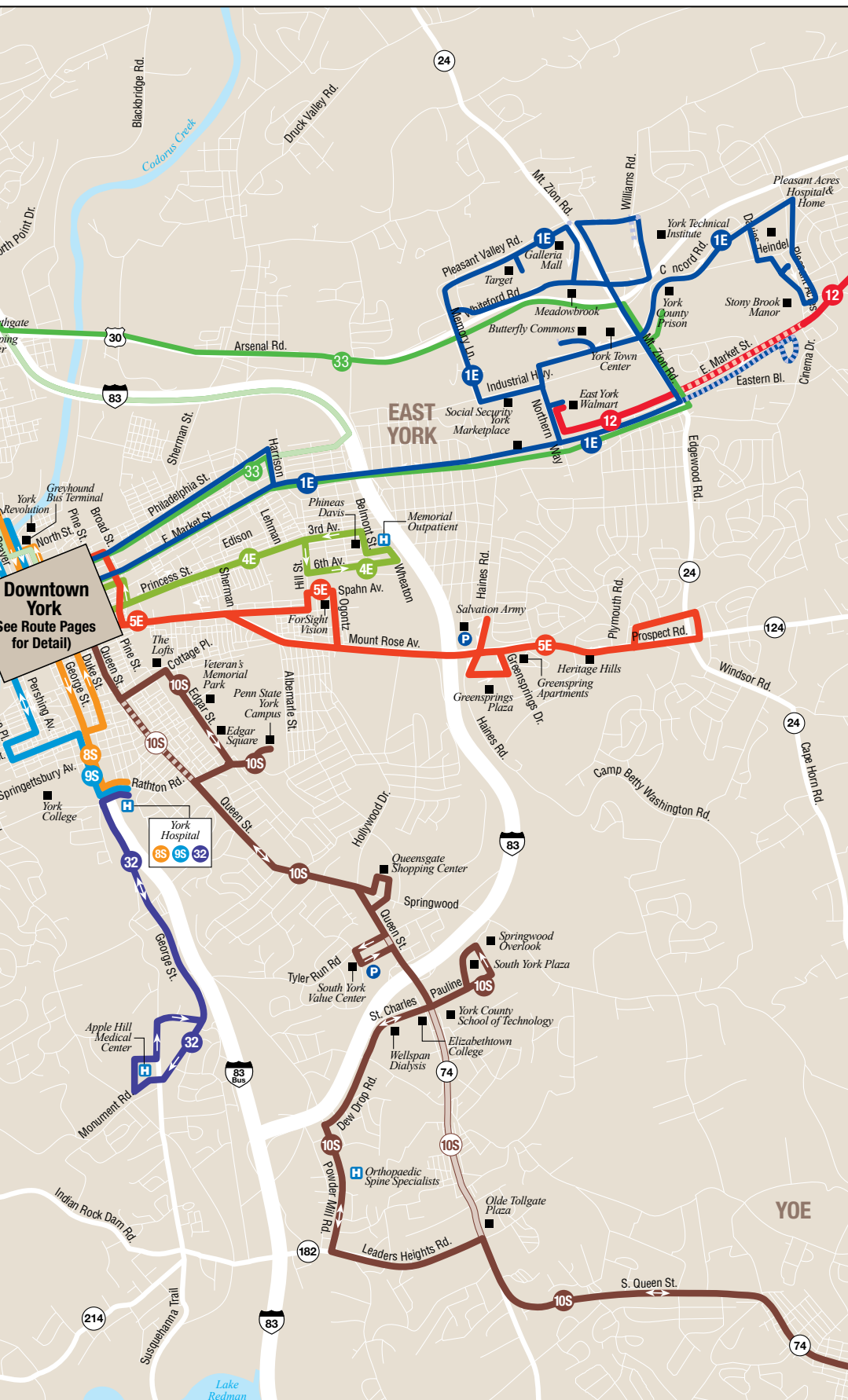
1-800-632-9063

www.rabbittransit.org



System Map – York County





Get Mobile!

Learn more about technology tools available to plan/map your trip.

Make trip planning quick and easy!

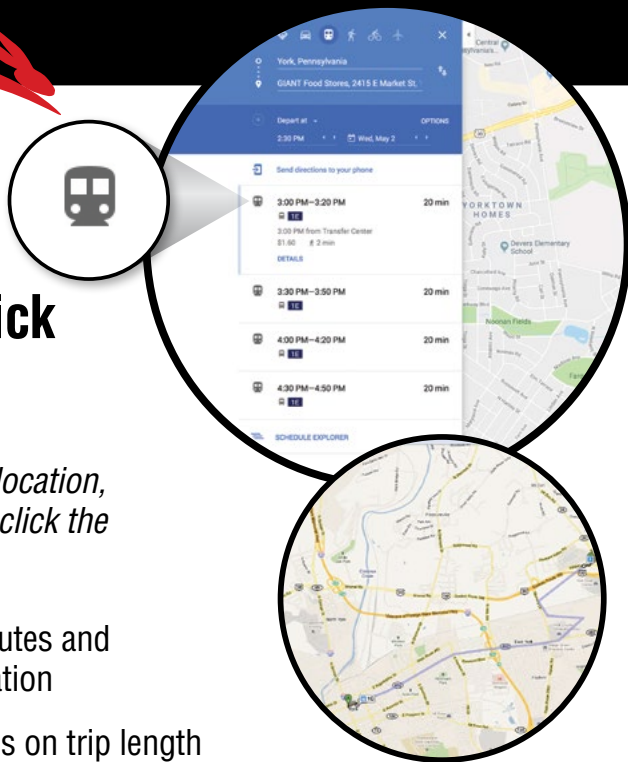
Use Google Maps:

Type in your current location, your destination and click the transit icon to see:

- Easy to follow routes and direction information
- Real-time updates on trip length
- Info about transit stops, station info, schedules, fare info



Need help tracking your bus?
Download the “myStop” app
to get instant alerts on where your bus is located.



Get Transit for Mobile!

Use Google Maps on your phone and never carry a paper map again!



Children Under 3'8" Ride FREE!

Noted by measurement in the bus.

The ability for children to ride free is based on height, not by age. When boarding the bus, please see the designated measurement zone at the driver's area.

For more information about other fare programs, please visit www.rabbittransit.org.

Children ride free when accompanied by fare paying passenger.

1-800-632-9063

www.rabbittransit.org



INTRODUCING *the* GETTYSBURG- HANOVER CONNECTOR

The Gettysburg-Hanover Connector links the fixed route systems of Gettysburg and Hanover. This new route operates Monday-Friday from 6AM-6PM and is \$1.60 a ride, \$1.50 for a pre-paid pass, and is FREE for registered seniors.

[Click here to learn more about the Gettysburg-Hanover Connector!](#)

Connecting Bikes & Transit through Complete Streets

the City.

Red Lane

SEE INSET

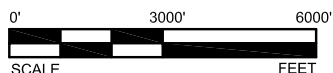
Bus Rapid Transit

Red Lane

Map of the City of Philadelphia showing the proposed bus rapid transit route. The map includes major roads like U.S. Route 30, Parkway Blvd, and various city streets. A red line indicates the proposed bus rapid transit route, with a 'SEE INSET' label. A legend on the left identifies the route as 'Bus Rapid Transit' and 'Red Lane'.

-  **Bike Lane**
-  **Marked Shared Lane**
(Sharrow)
-  **Shared Lane**
(Under evaluation,
but currently accessible)
-  **York County Rail Trail
Segment/Broad Street
Bikeway**

- • • PA State Bike Route
- — — City of York Boundry
- ➡ One-Way Traffic
- Ⓑ Bike Parking
- Ⓣ Bus Transfer Center





SCALE: 1"=1,000'

The map shows the University City area in San Diego. The proposed light rail line is highlighted in red, running east-west through the center of the map. The existing light rail line is shown in blue, running north-south. The map includes major streets such as W. Philadelphia St., W. Market St., W. King St., N. Beaver St., N. George St., N. Duke St., S. Beaver St., S. George St., and S. Duke St. The proposed light rail line is shown with a red line and arrows indicating the direction of travel. The existing light rail line is shown with a blue line and arrows indicating the direction of travel. The map also shows the location of the University City Transit Center (T) and the University City Station (BP). The map includes a scale bar indicating 1 inch equals 1,000 feet.

- Conditions on streets and trails/paths may vary. Be prepared to make your own evaluation of traffic and street road/path conditions.
- Plan routes appropriate to your bicycling skills.
- The user of this map bears full responsibility for his or her own safety.

Transit Watch: Safety & Security



In response to the need for increased attention to safety and security in today's post-9/11 environment, **rabbitt**transit participates in the nationwide Transit Watch effort to ensure the safety and security of our public transportation network.

The campaign is designed to encourage the active participation of transit passengers and employees in working together to maintain a safe transit environment.

Be Involved.

Be observant, watchful and aware:

- If something does not look quite right, report it to the authorities.
- Take the initiative and become the community's transit eyes and ears.
- We can all count on a safe ride if we look out for each other.

Be Informed.

Have a Transit Plan of Action:

- Remain calm and listen to bus announcements.
- Follow authority instructions in a speedy but orderly fashion.
- Do not block bus doors from closing.
- Assist fellow passengers and follow the Golden Rule:

"Watch out for the safety of others just as you would have them watch out for your safety."

**Be Involved. Be Informed.
Be Alert. Be Prepared.**

THESE 4 "B'S" ARE YOUR TICKET
TO A SAFE SECURE RIDE.



Be Alert.

When we all make a commitment to be alert when riding transit, the result is a first-rate line of defense against a natural or man-made disaster. Look for the following:

Suspicious Packages

If you spot an unattended package, look for the following:

- Placement in an out-of-the-way location
- Individuals in the act of abandoning the package and hastily departing the area
- Unusual attached batteries, wires, tanks, bottles or bags that might contain chemicals
- An attached message
- A suspicious cloud, gas, vapor, odor or seeping fluid
- Nearby individuals showing signs of illness or distress

Suspicious Behavior

If you spot any suspicious individuals engaged in questionable activity, look for the following:

- Visible signs of nervousness
- Excessive sweating
- Sprayer bottles or aerosol canisters
- Inappropriate clothing that is excessively baggy or too heavy in warm weather

Recommended Course of Action:

- Do not confront suspicious individuals. Contact a transit employee or the police immediately.
- In the event of a suspicious package, do not use a cellular phone until you are at a safe distance.

Non-discrimination of Services

The Central Pennsylvania Transportation Authority (dba **rabbittransit**) operates its programs without regard to race, color or national origin.

Title VI “Statement of Policy”

CPTA is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities - the delivery of equitable and accessible transportation services. CPTA recognizes its responsibilities to the communities in which it operates and to the society it serves. It is CPTA's policy to utilize its best efforts to assure that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under its



program of transit service delivery and related benefits.

Additional information concerning CPTA's Title VI obligations and the complaint procedure can be obtained by calling 717-849-0709.

Central Pennsylvania Transportation Authority Diversity Statement

The diversity of the people of York and Adams Counties has been the source of innovative ideas and creative accomplishments throughout the Counties' history and will provide inspiration into the future. Diversity refers to the variety of personal experiences, values, and worldviews that arise from differences of culture and circumstances. Our concept of diversity through inclusion

embraces such differences as race, ethnicity, gender, age, religion, language, abilities/disabilities, sexual orientation, socioeconomic status, geographic region and more.

In order for the Central Pennsylvania Transportation Authority to achieve its mission, it must seek to serve the diversity among its passengers, stakeholders and employees.

Limited English Proficiency Policy Statement and Available Resources

CPTA provides several options to assist in communicating with individuals who do not speak English. CPTA contracts with Certified Languages International to provide translation services. Customers should identify their need upon calling CPTA and CPTA will conference

call in the interpreter. For individuals who are hearing impaired, CPTA encourages customers to use the PArelay service. This service can be accessed by calling 711. The translation and interpretation services are free of charge.



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1-800-632-9063
www.rabbittransit.org

rabbittransit
 415 Zarfoss Dr.
 York, PA 17404

Transfer Center
 213 W. King Street, York, PA
at the corner of Pershing Avenue

Effective March 2021. Schedules and programs may be subject to change.
 Visit www.rabbittransit.org for the most current information.