



Transportation
Partnership on Mobility

Meeting Minutes

December 13, 2018 @ 10:30 am-12:00 pm

Montour County

30 Woodbine Lane Danville, PA 17821

**Montour EMA Building

Note: Meetings were held between 2:00 and 3:30 p.m., Meeting times were changed to meet guidelines. New time is 10:30 a.m. and noon for all counties except York.

Present at meeting: Rabbit employees; Sherry Welsh and Gerald Hendley, and Dana Moser. Bridget Kingston – Columbia Vet Aff, Tylee Fausey, Kathy Lynn – CMAAA, Teresa McCabe – NC Aging, Doug Resseguie – Montour Vet Aff, Greg Molter – Montour Planning, Wayne Cawley, Rita Toy – riders.

On Conference line: Steve Herman from Metropolitan Planning Organization and Cathy Long rider and scribe,

Introductions of all present. This is the first meeting held in Montour County. The other counties in this group are Columbia and Northumberland.

Gerry Hendley discussed the Ground Rules of the TPOM meetings:

- ✓ Remain Positive
- ✓ Allow all to Participate
- ✓ Bring your solution-oriented suggestions and ideas

We want to hear the barriers you face but also ideas of how you think they can be fixed. The purpose is to get the community, community leaders and business leaders involved. PWD, the Aging population and veterans are the groups that we want to discuss in these meetings.

Gerry asked why do we need this TPOM Advocacy Group? A rider replied that “we are the users”. Gerry acknowledged that but went on to say that community and business leaders are also the users. Most of the time indirectly – their employees use the service to get to work or they are responsible for the groups covered in this meeting.



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Gerry Hendley and Sherry Welsh discussed the History, role and goals of TPOM. When it started, where it has expanded to and why. TPOM was expanded to 10 counties.

The increase area rabbit services. The counties placed together in geographic groups. Each area may have different barriers. If we cannot get all the people (riders, community and business leaders) here the little will be accomplished. Role of TPOM is to get those groups together to discuss barriers and fixes. We look for a positive outcome. That outcome may not be next week, next month or next year. A lot of this is budget driven.

Sherry Welsh discussed 3P Ride. The start in 2015, the grant that started 3P ride and purpose of the non-profit. Riders help plan how services are being delivered. Driven by committee work to increase ridership and opportunities. The Barrier list started with 3P Ride. The “P” stands for “more people, more places, more possibilities”. Sherry addressed the items that we can address quickly “low hanging fruit” but how some items are budget and/or policy driven.

Goals of TPOM were discussed. Gerry read the goals for the visually impaired participants attending.

The data for Montour, Columbia & Northumberland Counties were discussed:

To Improve Mobility Services

- Aging
 1. Montour: >65 19% , 5-10 yr, +15% 11 – 20 yr +14%. In 20 yrs-48% total. Current median age 43
 2. Columbia: >65 18% , 5-10 yr, +14% 11 – 20 yr +13%. In 20 yrs-45% total. Current median age 40
 3. Northumberland: >65 20% , 5-10 yr, +15% 11 – 20 yr +14%. In 20 yrs-49% total. Current median age 44
- Veterans
 1. Montour – 1411
 2. Columbia – 4426
 3. Northumberland – 8320



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Share Performance Data

- August Trips-
 1. Montour: Total 3168 Comp 1612, Canc. 1426 (45%), NS 130 (.04%)
 2. Columbia: Total 7044 Comp 3144, Canc. 3726 (53%), NS 174 (.02%)
 3. Northumberland: Total 13926 Comp 7305, Canc. 6048 (43%), NS 573 (.04%)
- August OTP-
 1. Montour – 95%
 2. Columbia – 93%
 3. Northumberland – 95%
- August PPH-
 1. Montour – 2.1
 2. Columbia – 1.84
 3. Northumberland – 2.19
- August ATD- 40 minutes

TPOM Monthly Schedule and Procedures were discussed including times and transportation.

The next meeting for this group is:

April 11, 2019 Columbia County @ 10:30am-12:00pm
Columbia /Montour Aging office: 702 Sawmill Rd # 201,
Bloomsburg, PA 17815

The next meeting for the TPOM group is:

York County January 10, 2019 @ 2:00 pm-3:30pm at
September House: 1251 W King St, York, PA 17404
Other county residents may call in on Conference Call
(Phone Number: 1-712-451-0527, Access Number: 346039)

Future Leadership was discussed as each TPOM group is separate.

Discussion and Barriers:

- Discussion was held about the time spent on this meeting on history, goals, 3P Ride, etc. Eventually those items will not be discussed unless needed and the barriers will have a higher priority. Current service barriers and review of barrier list.
- Customer service (York for Northern tier) was discussed for out of county trips by a rider. Dana addressed the issue. Added to Barriers list.



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- Phone system complaints by riders. Issue was expanded on by Tylee Fausey. Sherry stated that she would follow up with Michael Bernhardt.
- Veterans Affairs directors stated that some veterans do not fit into any category for reduced priced trips. Added to Barriers list.

Ladder of Inclusion was discussed by Sherry. Survey was passed out and collected.

Adjournment at 3:30 pm